



CARITAS - HONG KONG
ANNUAL REPORT
2010 / 2011





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2010 / 2011

1953 July	FOUNDED
1957 December	CONSTITUTED AS THE OFFICIAL SOCIAL SERVICE AGENCY OF THE CATHOLIC CHURCH IN HONG KONG
1981 September	NEW CONSTITUTION
1981 November	INCORPORATED BY ORDINANCE
1993 April	CONSTITUTION (REVISED)



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A BRIEF HISTORY

Caritas – Hong Kong (“Caritas”) was founded in July 1953 by the Catholic Diocese of Hong Kong. The primary purpose of its establishment was to offer relief and rehabilitation services to the poor and the distressed.

Caritas has continuously developed and modified its services in response to the changing needs of Hong Kong. The wide-ranging services provided by Caritas address basic human needs and include social work, education, medical care, community development and hospitality, etc.

Today Caritas continues to serve the community through 273 service units from 169 locations. It has more than 5,501 full time staff and receives ongoing support from over 10,000 volunteers. Every year, the annual budget for recurrent expenditure is about HK\$1.2 billion and funds are practically all raised locally. Although the Government provides significant funding for some of the services, Caritas also relies on the donations, contributions and fundraising campaigns throughout the territory. The support from private sources precludes a total dependence on the Government for funds. Thus, the degree of flexibility achieved enables assistance to be extended to other causes or to the unaided.

Caritas – Hong Kong is a member of Caritas Internationalis, a federation of 162 Caritas organizations operating in over 200 countries throughout the world.

AIMS AND OBJECTIVES

Caritas – Hong Kong, the official social service agency of the Catholic Church in Hong Kong, is essentially a movement of understanding and concern, of caring and service, of human development and solidarity. Its special attention is directed to the needs and aspirations of the underprivileged, the **last**, the **least** and the **lost** within the community.

As its name indicates, Caritas (= “*Αγάπη*” = “Christ’s Love”) strives to bear witness to the world over and be rooted where the neediest are, at the base of society, in the poorest communities, and to make itself available to render help where the need is greatest; not to dominate, not to teach, not to sit in judgment, but to give a testimony of love, to serve in charity, to animate the community process of caring and solidarity. The ultimate drive of Caritas is to enable people to develop themselves and to overcome the difficulties that life and circumstances have put in their way.

Caritas aims at overcoming divisions among human beings, eliminating structures of injustice and selfishness, opening channels of communication, creating attitudes of compassion, forgiveness, reconciliation and brotherhood / sisterhood.

VISION, MISSION AND VALUE

Vision

- To provide comprehensive quality services and the development of the whole person
- To build up a friendly and caring society

Mission

- To help the underprivileged and the vulnerable
- To enable people to actualize their potential
- To promote mutual understanding and reconciliation
- To establish a spirit of reciprocity to the community from which the people have benefited

Value

- To be rooted in our Christian heritage
- To develop human dignity
- To emphasize and instill ethics and humanitarian concerns

STRUCTURE

In order to manage our growing network of services for the community, Caritas relies on a management structure composed of dedicated leaders from the community.

Council

Caritas is managed through a Council, which has the full power and authority to supervise, manage and implement the purpose, aims and objectives of the Agency.

Board of Management

The Board of Management derives its power and authority from the Council. It supervises the execution and implementation of the Council's decisions and ensures that the operations of the Agency are in accordance with the purpose, aims and objectives of Caritas.

By powers delegated to it by the Council, the Board of Management controls, regulates and manages all property and affairs of the Agency.

Executive Team

The Executive Team, consisting of the Chief Executive, Deputy Chief Executive and Staff Officers, is responsible for implementing the plans and decisions of the Council and its Board of Management.

The Executive Team deals with overall planning and management, communications and coordination, the allocation of resources, human resources management, administration and financial matters of the Agency as a whole. It steers the work of the various Services and Centres in close consultation with the heads of Division, Services and Social Centres.

Divisions and Committees

Most of Caritas services are within four major areas which are grouped under three Services Divisions (Social Work, Education, Medical), Local Services and Hospitality Services.

The Divisions are responsible for the implementation of the Agency's policy, together with their own Services Division aims and objectives. They also manage and coordinate their overall activities and evaluation.

The Divisions are guided and advised by Divisional Committees which are composed of members of the public with special expertise.

FUNCTIONAL SERVICE LIST

SOCIAL WORK SERVICES:

FAMILY:

- Integrated Family Service Centre
- School Social Work
- Clinical Psychology Service
- Counselling Centre for Ex-Drug Abusers and their Families
- Family Aide Service
- Residential Treatment Centre for Young Male Drug Abusers
- Mental Health Project
- Project on Extra-marital Affairs
- Personal Growth Centre for Men
- Family Crisis Support Centre
- Addicted Gamblers Counselling Centre
- Family Crisis Line and Education Centre
- Project for Childhood Trauma Treatment and Sex Education
- Primary School Guidance Project
- Human Empowerment & Achievement Training
- Family Growth Enlightenment Project
- Migration Service
- Community Support Programme for Sex Offender

ELDERLY:

- District Elderly Centres
- Elderly Centres (Subvented and Non-Subvented)
- Day Care Centres (Subvented and Non-Subvented)
- Care & Attention Homes (Subvented and Non-Subvented)
- Integrated Home Care Service
- Enhanced Home and Community Care Services for the Elders
- Hydrotherapy Programme (Non-Subvented)
- Community Health Centre for the Elderly (Non-Subvented)
- Integrated Day Services Centre for the Elderly (Non-Subvented)

REHABILITATION:

- Special Child Care Centre cum Special Provision Programmes for Autistic Children
- Early Education & Training Centres
- Occasional Child Care Services for Disabled Pre-schoolers
- Comprehensive Intervention Programme for Autistic Children and
School-based Professional Support Services for Persons with Autism
- District-based Speech Therapy Service
- Professional Support Services for Children with Special Learning Needs
- Parents Resource Centre
- Sheltered Workshops cum Supported Employment Service
- Hostels for Persons with Intellectual Disabilities
- Supported Hostel for Persons with Intellectual Disabilities
- Day Activity Centres
- Hired Vehicle Service for Persons with Intellectual Disabilities
- District Support Centre
- Integrated Vocational Training Centre
- Agency-based Occupational Therapy Service
- Agency-based Clinical Psychological Service
- Long Stay Care Home
- Halfway Houses
- Supported Hostel for Persons with Mental Illness
- Integrated Vocational Rehabilitation Service Centre
- Integrated Community Centres for Mental Wellness
- Projects on Vocational Rehabilitation Training

CHILD CARE:

- Nursery Schools
- Integrated Programme Service for Mildly Disabled Children
- Occasional Child Care Service
- Extended Hours Child Care Service
- Children Advanced Talent and Education Related Programme ("CATERP")

YOUTH & COMMUNITY:

- Community Centres / Libraries & Study Rooms / Halls
- Children & Youth Centre / Library & Study Room
- Integrated Children and Youth Services Centres / Libraries & Study Rooms /
School Social Work / Overnight Outreaching Service for Young Night Drifters
- District Youth Outreaching Social Work Service
- Hugs Centre (Counselling Centre for Psychotropic Substances Abusers)
- After School Care Programme
- Mutual Help Child Care Centre
- Student Guidance Service (Primary School)
- Understanding Adolescent Project (Primary)
- Computer Recycling Project
- Community Service for Ethnic Minority Groups
- Community Mental Health Project
- Supportive Service for Children with Special Educational Needs
- Teenage Mother Support Service Project

COMMUNITY DEVELOPMENT:

- Neighbourhood Level Community Development Projects
- Mutual Aid Centre for Single Parent Families
- Women Development Project
- Asian Migrant Workers Social Service Project
- Labour Development Project
- Development Project for Grassroots Organizations
- Integrated Support Service to the Unemployed
- Community Mental Health Project
- Community Service for Ethnic Minority Groups

OTHER SOCIAL WORK SERVICES:

- Multi-Purpose Hostel
- Girls' Hostel
- Men's Hostel
- Girls' Home with School On-site
- Parish Social Service

EDUCATION SERVICES:

PRE-SCHOOL EDUCATION:

- Kindergartens
- Pre-school Education Material Reference Centre
- Parent-Child Resource Centre
- Children Advanced Talent and Education Related Programme ("CATERP")

SPECIAL EDUCATION:

- Special Schools for Students with Intellectual Disabilities
- Special School for Students with Social Development Difficulties
- Special Section for Students with Hearing Impairment and Supportive Services for the Integrators (closed w.e.f. 1 September 2010)

VOCATIONAL TRAINING AND EDUCATION:

- Secondary Schools (Providing wide-ranged curriculum)
- Field Studies Centre
- Apprenticeship Training Schemes

COMMUNITY & HIGHER EDUCATION:

- Higher Diploma Programme
- Associate Degree Programme
- Post-secondary and Career Training Certificate and Diploma Programme
- Senior Secondary Education Programme
- Project Yi Jin
- Applied Learning Programme
- Other Learning Experiences Programme
- Continuing Education Fund Reimbursable Programme
- Extension Programme
- Employees Retraining Board Manpower Development Course
- Skills-upgrading Programme
- Youth Pre-employment Training Programme – Youth Work Experience and Training Scheme (“YPTP&YWETS”)
- School-based Programme
- Community-based Programme
- Summer Study Programme
- General Part-time Programme
- Labour and Welfare Bureau Adult Education Subvention Scheme
- Ethnic Minorities Language Training Programme

MEDICAL SERVICES:

HOSPITAL

(Public Hospital & Private Hospital):

- In-patients
- Out-patients (General & Specialist)
- Medical
- Surgical
- Orthopaedic & Trauma Surgery
- Orthopaedic Rehabilitation
- Gynaecology & Obstetrics
- Renal Dialysis
- Geriatrics
- Paediatrics
- Mentally Handicapped Children
- Ear, Nose & Throat
- Ophthalmology
- Dental
- Dermatology
- Podiatry
- Anaesthetics
- Accident & Emergency
- Radiology
- Clinical Pathology
- Prosthetics & Orthotics

- Physiotherapy
- Occupational Therapy
- Intensive Care
- Coronary Care
- Infectious Disease
- Pharmacy
- Hospice Care
- Pulmonary Rehabilitation
- Dietetics
- Speech Therapy
- Medical Social Work
- Pastoral Care
- Patients' Resources
- Community Nursing

CLINICS:

- Medical (General)
- Dental (General & Practice limited to Orthodontic)

OTHER SERVICES:

LOCAL SERVICES:

- Conference Facilities
 - Halls
 - Meeting Rooms
 - Activity Centres
- Social Centres

HOSPITALITY SERVICES:

- Accommodation
 - Lodges
 - Hostels
- Catering and Retail Services
 - Restaurants
 - Canteens
 - Tuckshops
 - Handicraft Centre

CAMP SERVICES:

- Accommodation
 - Dormitories for Groups & Organizations
- Food Service
 - Meal Service
 - Tuckshops
- Amenities
 - Halls
 - Playgrounds
 - Swimming Pool

CARITAS JANITORIAL SERVICE:

- Cleaning
- Security Services
- Maintenance and Repair
- Messengerial Service

PARISH SERVICE:

- Cooperation between Caritas and Parishes
- Parish Social Service

MAINLAND SERVICES:

- Training and Exchange Projects
- Projects for the betterment of the rural people in the Mainland

ADMINISTRATION SERVICES

CENTRAL SERVICES:

- Administration
- Communications
- Finance
- Human Resources
- Property



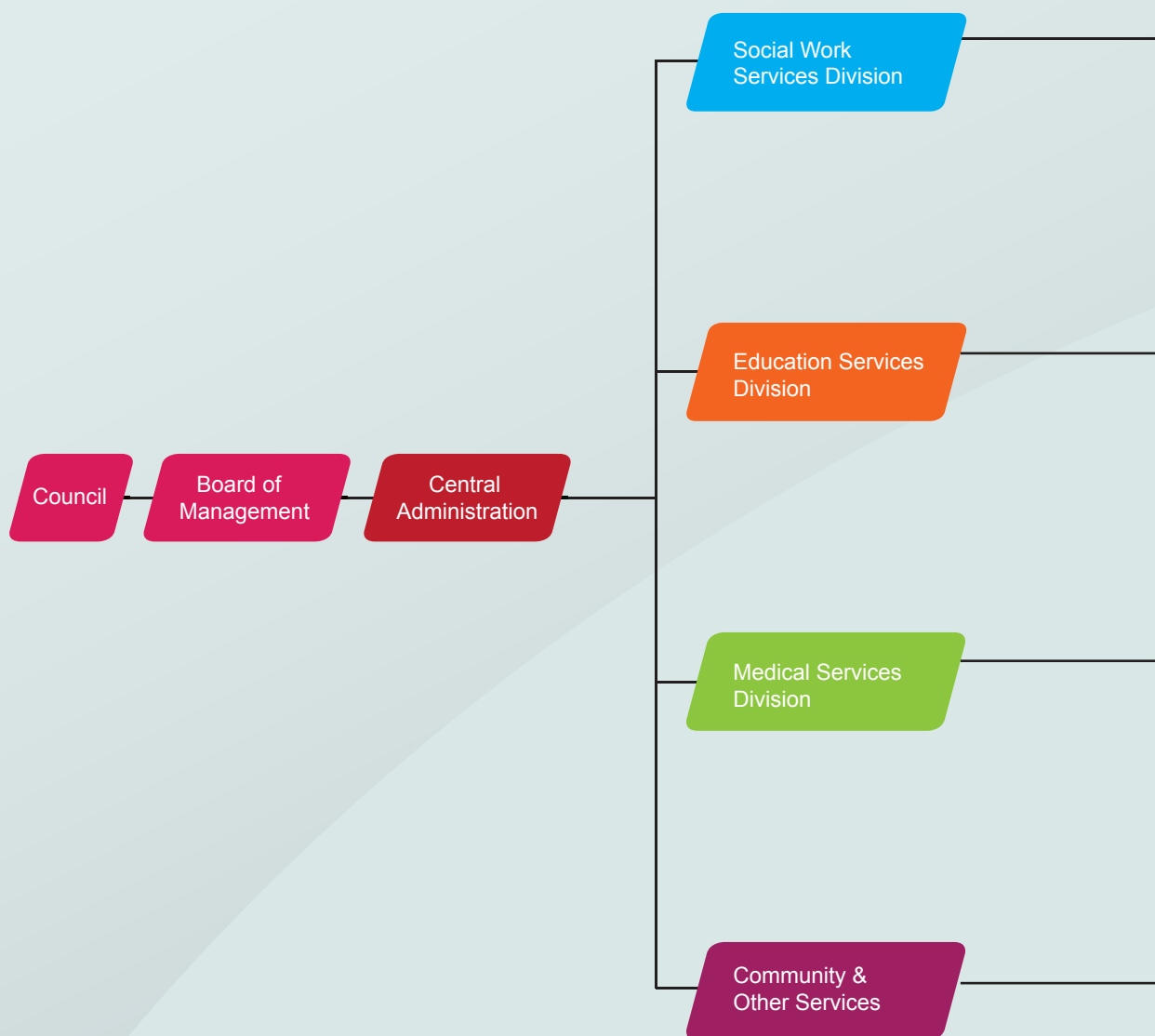


Caritas - Hong Kong

Locations of Services

Districts	Services															
	Family Service	Services for the Elderly	Rehabilitation Service	Youth & Community Service	Community Development Service	Child Care Service	Other Social Work Services	Pre-school Education Service	Special Education Service	Vocational Training & Education Service	Community & Higher Education Service	Hospital Service	Clinic Service	Local Services	Hospitality Services	Camp Services
Aberdeen / Pok Fu Lam	♥	♥	♥	♥	♥			♥		♥	♥		♥	♥	♥	
Kennedy Town / Sai Ying Pun		♥		♥		♥					♥			♥	♥	
Central / Caine Road / Mid-Levels	♥	♥	♥	♥				♥		♥	♥	♥	♥	♥	♥	
Tai Hang / North Point / Wan Chai	♥		♥		♥						♥					
Chai Wan						♥			♥	♥	♥			♥		
Stanley / Shau Kei Wan	♥		♥	♥	♥				♥							
Clearwater Bay / Shun Tin							♥		♥		♥					
Yau Tong / Lam Tin				♥		♥										
Kwun Tong / Sau Mau Ping		♥				♥					♥					
Ngau Tau Kok / Choi Hung / Kowloon Bay	♥	♥	♥	♥			♥				♥		♥	♥	♥	
Tung Tau / Wong Tai Sin	♥	♥		♥		♥	♥									
Shek Kip Mei		♥			♥						♥					
Sham Shui Po		♥	♥		♥				♥			♥				
Cheung Sha Wan		♥			♥							♥				
Prince Edward / Mong Kok / Yau Ma Tei	♥		♥	♥							♥			♥	♥	
Hung Hom / Whampoa			♥				♥									
Shatin / Ma On Shan / Fo Tan	♥	♥		♥		♥			♥	♥	♥			♥		
Tai Po		♥														♥
Fanling / Sheung Shui	♥	♥	♥		♥	♥				♥	♥			♥		
Sai Kung / Tseung Kwan O	♥	♥	♥		♥	♥					♥				♥	
Kwai Chung		♥	♥	♥												
Tsing Yi			♥	♥						♥	♥			♥		
Tsuen Wan	♥	♥	♥	♥							♥		♥	♥	♥	
Tuen Mun / Sham Tseng	♥	♥	♥	♥	♥					♥	♥			♥		
Yuen Long / Tin Shui Wai	♥	♥		♥	♥				♥	♥	♥					
Cheung Chau				♥	♥					♥	♥			♥		♥
Tai O / Tung Chung		♥								♥						

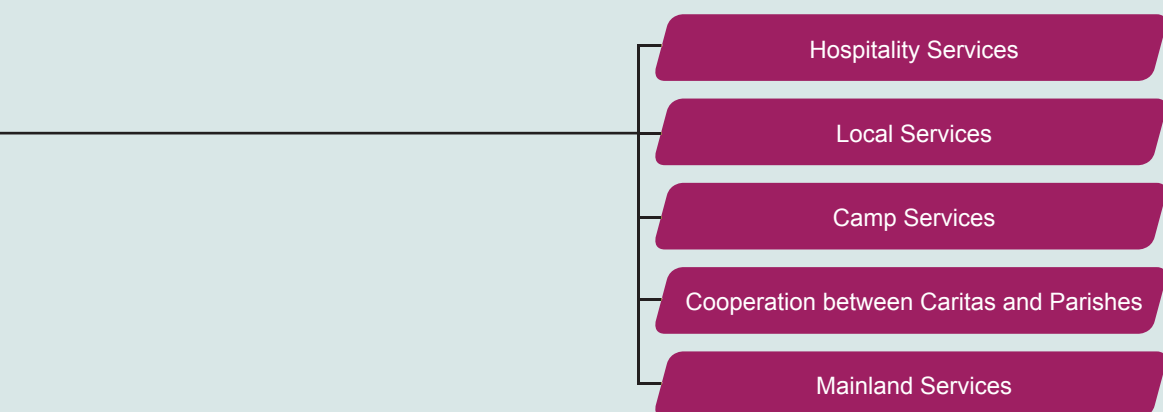
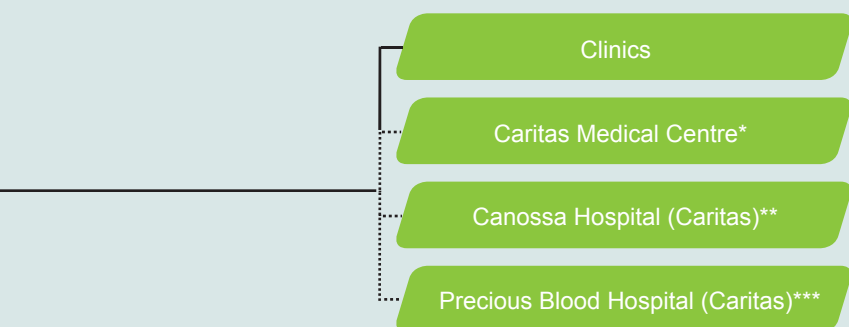
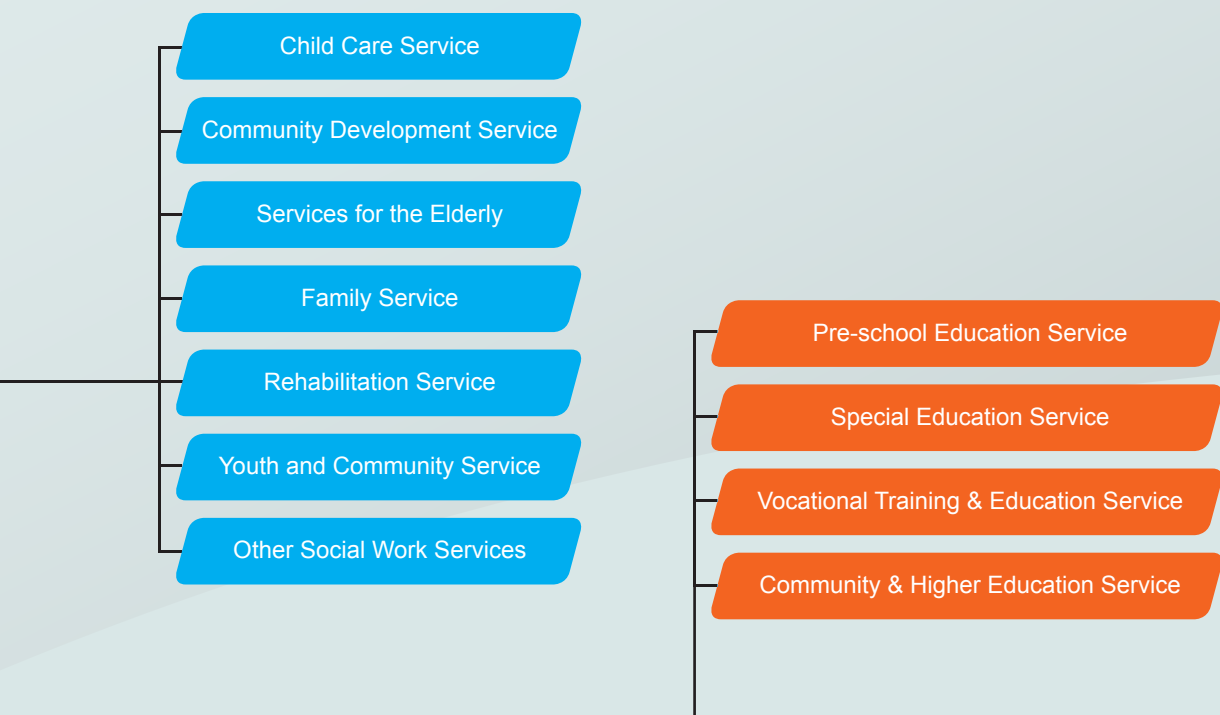
Organization Chart



* Under administration of Hospital Authority

** The Agency administers for Canossian Sisters

*** The Agency administers for Precious Blood Sisters



Chapter 1

GENERAL

1.1 CHIEF EXECUTIVE'S REMARKS

We are witnessing a new poverty, possibly in epidemic proportions, the extent of which has no historical precedent. It seeps into all levels of society, with its strongest impact on the most defenceless, the youngest and the oldest.

The causes are legion: breakdown in the nuclear family, the scattering of extended families and, in technologically developed societies a paucity in human communication, as the digital —Facebook, Twitter, iPad and the computer — often becomes a substitute for personal contact. Digital communication tends to isolate people, as it has no feeling or caring conscience.

His Holiness, Pope Benedict XVI, in his encyclical on the *Integral Development in Charity and Truth*, identifies isolation as being one of the deepest forms of poverty. "If we look closely at other kinds of poverty, including the material, we see that they are born out of isolation, from not being loved or from difficulties in being able to love. Poverty is often produced by a rejection of God's love, by man's basic and tragic tendency to close in on himself, thinking himself to be self-sufficient or merely an insignificant and ephemeral fact, a 'stranger' in a random universe" (Caritas in Veritate [*Love in Truth*], # 53).

These simple words from the Holy Father describe a fundamental and disturbing reality about today's world—relational poverty. The word poverty traditionally refers to the material, but the poverty of today is wider than the financial.

Relational poverty, which results from isolation, is a growing and disturbing reality. More and more people are searching for personal contact in terms of love, commitment, sympathy and encouragement. Sometimes just a willing ear or a caring heart is all they yearn for.

A society unable to respond to the needs of others becomes a breeding ground for relational poverty. The people it affects can be described as *the Last, the Least and the Lost*. They do not share in the



benefits of our society adequately nor enjoy the privileges mainstream life can offer.

These are the very people our Agency is reaching out to and serving, as we believe relational support enables change, growth and development into an integrated person.

It enables a former offender to reintegrate into the community, a person with particular physical or mental needs to cope and to discover that they too have gifts to share with others.

Relational support is especially important to people in their sunset years. It helps them cope with failing strength and wearing bodies, and do once simple things like go shopping, take a bath or remember medication.

Isolation is at the root of all poverty, especially relational poverty, which ultimately impinges on what is most sacred in society; the people, or the spirit. Poverty of spirit denies the ability to find a meaning in life and clouds the ability to understand what is happening or experience and accept God's love.

We believe we are called to serve those who are unable to access what society offers. The Agency is dedicated to seeking new ways of addressing isolation, which is at the root of relational poverty.

We pray that our efforts may give birth to genuine, personal and lasting relationships in all sectors of our service; in the home, workplace, neighbourhood and network communities, as we work to build a more relational world.

Rev Michael M. C. Yeung, VG

1.2 CARITAS FUNDRAISING CAMPAIGN 2010/2011

Theme of the 2010/2011 Campaign : “Give Them a Ray of Hope”

Appeals for support and running bazaar stalls made to parishes, schools and associations were met by encouraging responses. A total of 62 parishes / mass centres, 238 schools and over 40 organizations participated in this year’s Campaign. For the six bazaars held in Hong Kong, Tuen Mun, Kowloon, Shatin, Tsuen Wan and Cheung Chau, they were operated by 426 stalls and more than 10,000 enthusiastic volunteers. The Hong Kong Bazaar was officiated by The Hon Matthew Cheung Kin Chung, Secretary for Labour and Welfare, while the Kowloon Bazaar was opened by Dr the Hon Leong Che Hung, GBM GBS JP, Chairman of the Elderly Commission. The other four Bazaars were opened by local dignitaries.

Under the able leadership of Industrial & Commercial Bank of China (Asia), the total income of the Campaign came to a record high of \$26.64 million. This included \$5.71 million from the six bazaars, \$12.38 million from the sale of raffle tickets and \$8.55 million from the Friends of Caritas (*through fundraising activities like Charity TV Show and Charity Walk*), patrons of the Campaign, corporate donors and individual benefactors.



Amidst the applause of students, Dr the Hon Leong Che Hung participated in the stall games in the Kowloon Bazaar at Fa Hui Park



Performers danced with smiles and joy in the parade of the Charity Walk

1.3 CATHOLIC CHURCH LENTEN CAMPAIGN 2010 AND GRANT FROM LENTEN ALLOCATION

For 2010, the Catholic Church Lenten Campaign Organizing Committee chose “Who is your neighbour? 誰是你的近人?” for its theme. Caritas - Hong Kong serving as the Organizing Committee’s Secretariat, helped in the organization work of the campaign, designing of the posters, management of the webpage, coordinating the production of Lenten theme songs, printing and distribution of Lenten messages, “Way of the Cross” booklets, DVDs, Lenten Boxes and Paschal Lamb savings boxes for collection of donations.

With the support of parishes, Catholic schools and organizations, a total of \$5.56 million was raised in response to the appeal in 2010, as compared with \$5.57 million raised in 2009.

An amount of \$4.39 million was allocated to Caritas - Hong Kong to fund the services for the needy through its social, medical care and education programmes.

In the spirit of solidarity, a sum of \$0.4 million was allocated for overseas and local emergency relief activities with Caritas - Hong Kong providing the administrative and secretarial support.

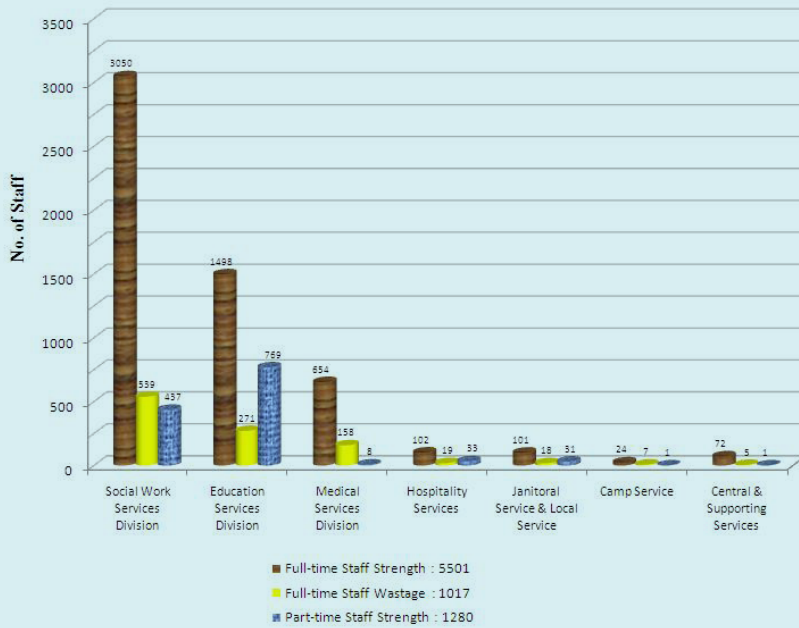
1.4 STAFF POSITION

The number of regular full-time staff and part-time staff as at 31 March 2011 was 5,501 and 245 respectively. Compared with the combined number of 5,669 a year ago, there was a modest increase of 1.4%. The overall turnover rate slightly rose to 18.6% in the year 2010/2011 mainly owing to the turnover of Government subvented programme workers and programme assistants.

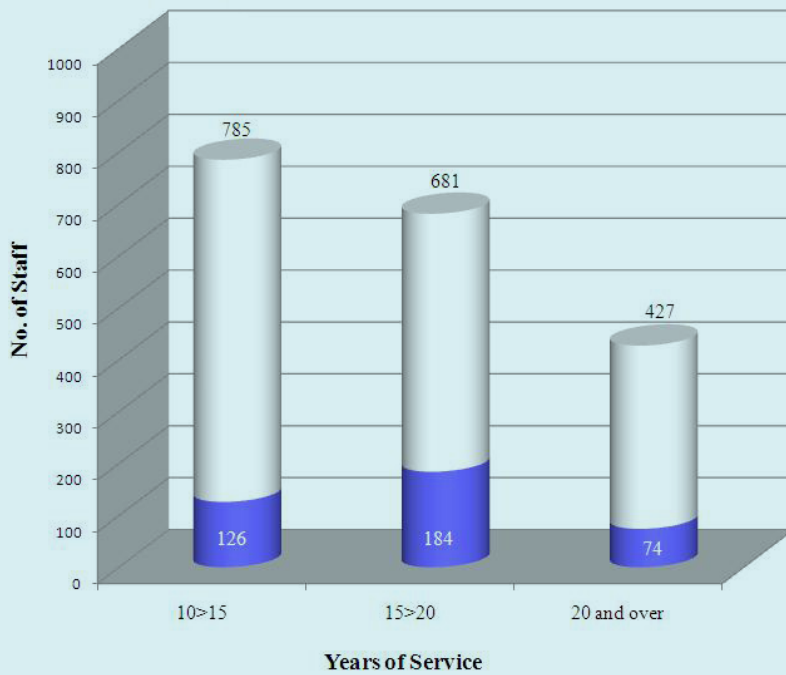
The number of part-time staff employed for short term as at 31 March 2011 increased by 12% compared with that as at 31 March 2010.

The diagrams below give a fuller picture of the distribution of full- and part-time staff and the wastage of full-time staff in various Divisions and Services, as well as the position of long-serving staff in 2010/2011.

Staff Strength as at 31.03.2011 and Turnover in 2010/2011



Position of Long Serving Staff as at 31.03.2011



■ No. of Staff awarded 10-year, 15-year or 20-year Long Service Awards

Chapter 2

THE SOCIAL WORK SERVICES DIVISION

2.1 GENERAL REMARKS

Objectives

Stressing the principles of enabling the development of individual potential, promoting human dignity, respect and self-determination, Social Work Services Division (“the Division”) provides its services through an ongoing process of awareness, participation and sharing. The services strive to bring about positive changes and development in personal behaviour, individual attitude, physical environment and social structures. The Division aims to promote a caring community grounded on truth, love, justice and freedom.

Highlights of the Year

Review Visit of Service Performance Monitoring System

Review visits by Social Welfare Department (“SWD”) were held at six of our service units including Caritas Lok Shing Hostel, Caritas Lok Wah Hostel, Caritas Integrated Family Service Centre – Shaukeiwan, Caritas Children and Youth Centre – Cheung Hong, Caritas Community Centre – Tsuen Wan and Caritas Fu Heng Home. All of them were assessed to have met all the requirements of the respective Funding and Service Agreement and the Service Quality Standards.

Training and Fieldwork Placements

During the year covered by this report, the Division provided 76 fieldwork placements for social work students from 8 local training institutes. As a joint venture with Caritas Francis Hsu College, fieldwork placements and mentorship scheme had been offered to 101 and 122 of its students with 82 and 78 of our social workers being the trainers respectively.

Staff Survey

A staff survey had been conducted in November 2010 with the following objectives: (1) To understand staff’s work satisfaction, stress level and aspiration; (2) To understand staff’s alignment with Caritas Mission and service implementation; and (3) To understand staff’s views on team work and agency support. A total of 1,680 valid questionnaires had been collected for analysis. The findings of the survey indicated that staff had strong alignment with Caritas Mission and they agreed that the service delivered was able to actualize Caritas Mission. The findings would help to formulate strategies for human resources management in the coming future.

Service Units and Staff

The Division now operates 112 subvented service units and 18 non-subvented service units with a staff of 3,231, of which non-core part-time staff is not included.

Vote of Thanks

Our heartfelt thanks go to the Catholic Diocese of Hong Kong for its Lenten Fund, and to the many donors who provided financial assistance to serve 31,940 needy people, particularly helping the unemployed and under-employed families improve their livelihood. Besides, grants had been received from charitable trusts and foundations, government bureaux and departments, as well as corporations to subsidize our units to launch pioneering projects, to upgrade the facilities as well as to strengthen our services to serve more underprivileged people.

Staff Development

Programmes Funded by the Lotteries Fund One-off Subsidy

With the allocation of the Lotteries Fund One-off Subsidy, a total of 116 training programmes were launched with an attendance of 5,451 during the year, of which a management course was organized for 35 mid-level staff. Resources were also allocated for staff formation, including district-based staff formation programmes and Employee Emotional Support Project. The Project had set up a hotline service to resolve staff's individual/family

problems, and organized workshops for staff members which promoted self-understanding, team building and positive thinking.

Programmes Funded by the Social Welfare Development Fund

SWD had allocated a sum of \$16.90 million from the Social Welfare Development Fund for staff development programmes and eight studies for service enhancement until March 2013. In-service training programmes, for both professional and non-professional staff would be organized and staff would also be subsidized to attend external training programmes, including enrolled nurse training programme, as well as block placement for professional training.

Sharing Session on Sexual Harassment

A sharing session was organized to facilitate our staff to handle complaint of sexual harassment and to arouse their awareness and sensitivity at work. It was suggested that guidelines would be provided in new staff orientation and staff development programmes.



Management course for mid-level staff

New Publications

Booklet on Partnership

Service units invited different stakeholders to be our partners in providing service, such collaboration had enabled our staff to launch tailor-made service to meet the specific needs of the disadvantaged groups. A booklet entitled “Partnership in Serving the Community”, recorded some of the collaborative projects, was published to share our experience with the community.

e-Newsletter

The Division had introduced its first e-Newsletter which highlighted some of our service projects for service promotion and experience sharing. The e-Newsletter would be issued quarterly.



Way Forward

Project Hope

The Division would launch a programme “Project Hope” to facilitate our staff as well as our stakeholders to deliver the message “Love in the Service of Hope” through activities in five themes, namely, “Positive Thinking”, “Problem Solving”, “Goal Setting”, “Thanksgiving” and “Volunteering”.



Service Development

With the allocation of the Social Welfare Development Fund, the Division would conduct a survey to study the needs of the carers of patients with mental illness.

Another sum of \$2.30 million was approved to develop four IT projects, namely, (1) e-Learning System; (2) e-Staff Training Management System; (3) e-Volunteer System; and (4) Caritas Rehabilitation Service Management System. These systems were expected to be launched in 2012 for staff, except that the e-Volunteer System could also be accessed by the public.



The themes of Project Hope

Redevelopment Project of Caritas Social Centre – Tsuen Wan

Caritas – Hong Kong solicited support from SWD to redevelop the Social Centre at Tsuen Wan. Local consultation had also been conducted at Tsuen Wan District Council Meeting with District Councillors given their support to the project. Once the approval of lease modification was received, Caritas – Hong Kong would start the building works and to establish an integrated service model with units located at the building to better serve the community.

2.2 FAMILY SERVICE

Objectives

The objectives are to preserve and strengthen the family unit, by empowering individuals and their families as a whole, through different levels of professional intervention, and to improve the quality of family life. These are achieved through Family Casework Service, Clinical Psychology Service, Family Aide Service, School Social Work Service, Treatment and Rehabilitation Programme for Substance and Drug Abusers and other time-limited supporting projects, offered in the eight Integrated Family Service Centres, two club premises of Lok Heep Club, Wong Yiu Nam Centre, Family Crisis Support Centre and Addicted Gamblers Counselling Centre, located in major residential areas of Hong Kong.

Highlights of the Year

Positive Lifestyle Education Scheme

Sponsored by the Quality Education Fund, this scheme aims at enhancing the positive thinking and behaviour of youths. Through talks, classroom programmes and group activities, students learned to eradicate their negative thinking and prejudices and replace them with positive ones. A video titled “You’re the Best” was produced to promote resilience towards life’s hardship. A Multi-media Creative Competition was held with the award winning works published in a “Positive Living” booklet.



Promotion of positive culture in the school



“You’re the Best” – Video on Positive Lifestyle Education



Actors of “You’re the Best”

Sex Education for Parents and Children

This three-year project (2008/2011) aims to promote Christian ethics and values in love and sexuality among students and their parents. With extensive experience in working with youths, our trainers made use of real case examples to illustrate the complexity of love relationship and employ interactive games to convey the positive message. In the past year, 89 sessions of talk or group were conducted for 4,322 students or parents.



Sex Education Talk: good interaction between trainer and students

香港明愛家庭服務

愛與誠親子性教育計劃

目標

- 1. 為愛德天主教學校的家長及青少年推行重要與誠實之性教育課程
- 2. 裝備家長及青少年以尊重自己及別人的態度面對社會性关系的現象

推行時段
2010年9月至2011年8月

對象
小五至中七青少年及其父母

活動內容
• 家長活動 • 學生活動

家長活動

「談性說愛」講座

目標：讓家長了解親子及「性」的複雜性，以天主教信仰與價值觀為基礎，協助青少年面對性關係。

內容：1. 認識青少年及女性性發展的階段
2. 親子及「談性說愛」的意義
3. 了解天主教信仰對性關係的看法

「談性說愛」小組

目標：讓家長了解青少年及女性性發展的階段，協助青少年面對性關係。

內容：1. 青少年與性
2. 在愛中建立性關係
3. 性、生命、性

學生活動

「花樣少年男女」小組 (四節)

目標：讓青少年了解自己的性傾向，學習建立健康的性關係。

內容：1. 男女角色
2. 少年「花心」
3. 如何面對「性」
4. 戀愛三文魚

「花樣少年男女」小組 (四節)

目標：讓青少年了解男女的不同，從而學習建立健康的性關係。

內容：1. 男女角色
2. 少年「花心」
3. 如何面對「性」
4. 戀愛三文魚

Publicity leaflet of the Sex Education Project



Professor Joseph Sung, Vice Chancellor & President of The Chinese University of Hong Kong shared his challenges in SARS



The participants enjoyed a memorable night at the seminar

“Hong Kong Story – Love and Hope in Adversity and Crisis” Seminar

Over 250 participants retraced the episodes of SARS, Financial Tsunami, Sichuan Earthquakes and Manila Hostage incidents through video presentations and sharing by honorary guests of the seminar held on 25 September 2010. The sharing by different professionals and volunteers was an excellent model to depict the power of love and hope amidst adversity. Caritas Family Crisis Support Centre hoped that through this seminar, the spirit and morale of Hong Kong people would be resilient and rebounded.

New Services

Triple P – Positive Parenting Programme

The Triple P is an evidence-based programme widely adopted in different countries including Australia, United States of America, United Kingdom, New Zealand, and Singapore etc. With the coordination by the Service, 15 triple P groups had been held since September 2010 with around 100 parents participated. Feedback of participants was extremely good as they had established more positive relationship with children and became more confident and competent parents.

Project on Prevention and Treatment of Sexual Trauma of Youngsters

The Project is sponsored by Hong Kong Bank Foundation through Community Chest of Hong Kong since July 2010. In view of the increasing trend of on-line socializing sex offence and compensated dating among young people, leading to higher risks for sexual trauma, the project provides both internet and direct services on sex and relationship education to help the community review “body image”, “gender issue” and “intimate relationship” in different perspectives and depth. Counselling service on sexual trauma is also provided for victims.



Triple P – Positive Parenting Programme in progress



Leaflet of the Triple P Programme



Talks to schools on sex and relationship education: use of interactive drama to open a channel of discussion with upper primary and secondary school students

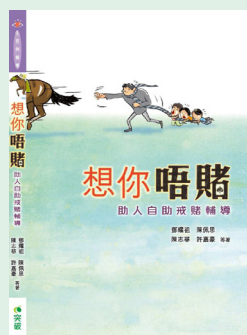


Drama talk “Listen To Your Own Body”: use of drama to bring out the theme of integration of sex and relationship stories of different genders



New Publications

A book titled “Gambler No More Please: Gambling Counselling” was published by Caritas Addicted Gamblers Counselling Centre in September 2010. It helps readers to unlock the puzzles about gambling by understanding the gamblers, the fact of gambling, the gambling counselling as well as the rehabilitation process. It also assists readers to see the adversities and feel the pains caused by problem gambling.



“Gambler No More Please : Gambling Counselling”

A book titled “Wrestling With Gambling” with all the stories which were real cases served by the Caritas Addicted Gamblers Counselling Centre was published in October 2010. This book not only gives a ray of hope to the problem gamblers but also helps their family members give up the decision of deserting them.



“Wrestling With Gambling”

Staff Development

Family Service has organized 37 training programmes for social workers, clinical psychologists and supporting staff. The courses included Trainer / Facilitator Certification Programmes in Myers-Briggs Type Indicator, Personality Dimension, Triple-P, Family Mediation and Crisis Management, etc. Besides, about half of the courses aimed at enhancing clinical intervention knowledge and skills for social workers of different ranges of experience.



Participants of the Certification Programmes

2.3 SERVICES FOR THE ELDERLY

Objectives

Caritas Services for the Elderly aims to provide community care and support services for the elderly aged 60 or above. It aims to help them to maintain their general well-being and quality of life as well as to uphold their self-esteem and ability to live actively in the community. These are achieved through a comprehensive range of services which are centre services, residential care services, and in-home care services.

Highlights of the Year

Age-friendly Cities

A survey on “Age-friendly Public Transportation and Road Facilities” (長者友善的交通工具及道路設施調查) jointly organized by the Service, Caritas Youth & Community Service and the City University of Hong Kong was conducted in September and October 2010. Totally 1,683 elderly service users were interviewed and the findings were announced at a press conference held on 20 November 2010 at the City University of Hong Kong. The conference was attended by the representatives of the World Health Organization (“WHO”), Hong Kong Council of Social Service (“HKCSS”) Elderly Service, and Citybus Limited etc. Opinions on installation of age-friendly facilities at the bus compartment and road facilities, such as installation of handrails, elevators/escalators, etc and needs in their daily living were expressed. It was hoped that the government and public utilities would adopt their opinions and the WHO principles in formulating the age-friendly policy for public transportation.



Press Conference held on 20 November 2010 to release the survey findings

New Services / Projects

Netting Service for Isolated Elders in Sham Shui Po

The HKCSS Digital Solidarity Fund approved a sum of \$133,920 to Caritas Cheng Shing Fung District Elderly Centre (Sham Shui Po) for the organization of the Netting Service for Isolated Elders in Sham Shui Po “關愛無私、共融無界 - 私院私樓數碼共融計劃” from June 2010 to April 2012. The project aimed to strengthen network of elders living in private homes and private buildings in Sham Shui Po district with their family members / friends living locally or overseas, through the use of video conference and e-mail.

Domestic Helpers Project

A two-year project for domestic helpers “家加樂傭融” commenced service in August 2010 with a donation from an estate. The programme aimed at relieving the carers’ stress through (a) provisions of training on proper caring skills for the domestic helpers; and (b) organization of social and educational programmes to enhance the communication and relationship among the elders, elders’ family members and the domestic helpers.

New Service Centre at Shatin

With the sponsor of Mrs. Christina N.K. Lee and the Hong Kong Jockey Club Charities Trust, a new service centre, Caritas Jockey Club Integrated Day Services Centre for the Elderly, commenced service in a new building named Caritas Christina N.K. Lee Building of Caritas Harold H.W. Lee Care and Attention Home in November 2010. The Centre operated self-financing day services to the elders and their carers at the neighbourhood area.



Caritas Christina N.K. Lee Building



Clients shopping at the Elder Support Link

Awards Obtained

Hong Kong Outstanding Award for Residential Care Homes for the Elders

Caritas Harold H.W. Lee Care and Attention Home won the champion at the Hong Kong Outstanding Award for Residential Care Homes for the Elders organized by the Hong Kong Association of Gerontology in April 2010. Outstanding Awards were also presented to Caritas Ying Shui Home and Caritas Fu Tung Home; while Caritas Fu Heng Home and Caritas Evergreen Home won the Credit Awards for their good practices.

5S Innovative Award

Caritas Cheng Shing Fung District Elderly Centre (Sham Shui Po), Caritas Ying Shui Home and Caritas Integrated Home Care Service – North District won 5S Innovative Award organized by the Hong Kong 5S Association in June 2010. The smart working tip “倒米易” initiated by Caritas Integrated Home Care Service – North District won the Silver Medal, while the innovative ideas of the other two units won the meritorious awards. Caritas Services for the Elderly also won the Organization 5S Innovative Award.

Yorable Fashion Design Campaign 2010

The fashion designed by a blind member of Caritas Elderly Centre – Shatin for her husband won the Most Innovative Award at the Yorable Fashion Design Campaign 2010 on 17 July 2010. The Campaign was organized by the Troels H. Povlsen Care Apparel Centre of the Hong Kong Polytechnic University and five elderly and rehabilitation service organizations. It aimed to encourage the elderly and disabled persons to express their gratitude to their loved ones through designing fashion for them.



Winner of the Most Innovative Award

Outstanding Third Age Citizens Award 2011

Three elderly members (Mr. Wong Wai Chiu, Mr. Cheng Tin Yan and Mdm. So Suk Ching) were awarded the Outstanding Third Age Citizens Award 2011 on 25 March 2011. This Award was jointly organized by the HKCSS and the Hong Kong Electric. It aimed to recognize the elderly with outstanding performances in the areas of lifelong learning, healthy living and participation in social services. A total of 12 Third Age Citizens were selected out of 80 nominations.



Winners of the Outstanding Third Age Citizens Award 2011

2.4 REHABILITATION SERVICE

Objectives

The objectives are to provide comprehensive and effective rehabilitation training programmes, sheltered work, vocational guidance, residential care, social and recreational programmes for disabled young children and adults with intellectual or mental disabilities. These programmes endeavour to develop their potentials and capabilities and to enhance their personal growth for more self-reliance and for fuller participation in community life. Supportive services are offered to parents, carers and family members of people with disabilities in order to strengthen mutual support among themselves for actualization of individual potential and empowerment of family functioning.

Highlights of the Year and New Services

Early Identification and Intervention Projects for Pre-school Children with Special Needs

With funding supports from Li Ka Shing Foundation – “Love Ideas Love Hong Kong” as well as the estate of Mr. Ng Kam Choi, two special projects named “Project Hope” and “Preparatory and Adjustment Programme for Pre-school Children with Special Needs” have been launched since January 2011 to provide early intervention training and professional support services for disabled pre-schoolers for early education and training services. More than 100 pre-school disabled children and their parents could be benefited from the Projects.

Mental Health Services for Individuals and the Community

Additional funding from the government was applied to integrate our community mental health services. The Caritas Wellness Link – Tsuen Wan and Caritas Wellness Link – North District were formed as two Integrated Community Centres for Mental Wellness on 1 October 2010. These two centres provide one-stop supportive services for persons with mental illness or suspected mental problems in the community. The programmes involved outreaching visits, therapeutic groups and education talks to promote mental well-being among the public and the carers.

Special Programmes to Promote Inclusion

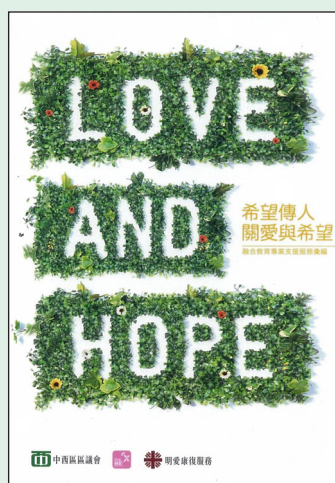
Caritas Rehabilitation Service conducted two public education programmes namely, “Early Identification • Early Intervention – Autism” and “Love and Hope – Sharing on Inclusive Education” for parents and teachers in kindergartens in the Central and Western District. They were funded by the District Office to advocate for equal opportunity and participation in mainstream education for children with autism and attention deficit. Experience and handling skills were shared with the teaching professionals and parents.



Early Identification • Early Intervention – Autism

“Let Arts Transform Life”

With the support from Queen Elizabeth Foundation for the Mentally Handicapped, the two-year project named “The Artland” was successfully launched. The main theme “Let Arts Transform Life” was promulgated among persons with intellectual disability through the introduction of a series of art training courses. Under the coaching and stimulation of tutors and volunteers, clients’ strong potential in art creation were fully developed and realized. An art exhibition demonstrating their talents to the public was held at the Hong Kong Cultural Centre on 1 December 2010 and 2 December 2010. The participants and public were moved by the gorgeous master pieces of our service users. A calendar was designed to illustrate their artistry and to commemorate the event.



Love and Hope – Sharing on Inclusive Education



A calendar was designed to promote our clients’ artistry to general public



The Art Exhibition held at the Hong Kong Cultural Centre

Innovations to Meet New Service Needs

The project on ““Cheers” – Pilot Project for Persons with Intellectual Disability in the time of Ageing” had been implemented. With great support from the academics, professional bodies and involving staff from different disciplines, a series of programmes were conducted providing special health and dietitian care, dental health care, physical training and psychological support sessions for persons with intellectual disability aged over 40. Over 400 managerial and frontline staff from other NGOs participated in the event. A training manual was also compiled to share our experiences and good practices with the local practitioners.

Table Tennis Competition for People with Mental Illness

Caritas King Hong Home organized and coordinated a table tennis competition for all people with mental illness in the community. There were altogether 146 participants from various NGOs joining the competition. The event was fruitful in motivating people with mental illness to participate in sport activities advocating team spirit and cooperation. One of the residents from our Caritas Lai Hong Home won the champion in the individual competition.

Professional Development – Cognitive Behavioural Therapy (“CBT”) for Parents with Disabled Children

A joint project with the Centre of Cognitive-Behavioural Therapy Education and Training for Chinese People was held to hold staff training programmes and research project on the application of the therapy among parents with disabled pre-schoolers. The CBT group worker manual was also compiled. The Project was selected to participate in a poster presentation in the Joint World Conference on Social Work and Social Development in June 2010.



Training manual of Pilot Project for Persons with Intellectual Disability in the time of Ageing



Table Tennis Competition

Staff Development and Training

Staff Reflection Day of Caritas Rehabilitation Service

Two Staff Reflection Days were conducted and over 470 staff members attended the meetings. Missions and strategy of the Service were presented by the Deputy Chief Executive, Director of Social Work Services and Service Head.

Study Visit to Taiwan

A total of 15 delegates from Caritas Rehabilitation Service joined the Study Visit to Taiwan from 7 December 2010 to 11 December 2010. The study visit aimed to explore the service modalities in rehabilitation settings trying to meet the changing needs of the service users with advanced age through experience sharing with our service counterparts in Taiwan.

2.5 CHILD CARE SERVICE

Objectives

With the aim of cultivating the full development of children without discrimination as to their abilities and social background, Child Care Service provides educational and caring service for children aged 2-6 including families with single parent, working parents and mildly disabled children.

Highlights of the Year / Achievements / New Services

Identifying Children with Learning Difficulties in Early Years

To identify children with learning difficulties in early years and to implement appropriate interventions with the participations of parents, four Caritas Nursery Schools – Lei Yue Mun, Kai Yau, Tsui Lam and Shatin, collaborated with Caritas Youth and Community Service, have launched a project named “明愛小豆豆感覺體驗之旅” since May 2010. Both parents and nursery school teachers were benefited from a better understanding of dyslexia.

Providing Stationing Nursery School Social Work Service for Children in Northern District

With the increasing population of cross-border children, a one-year project of Stationing School Social Work Service collaborated with Caritas Family Service was introduced at Caritas Nursery School – Ta Kwu Ling and Caritas Zonta Club of Hong Kong since September 2010. The project aimed at early identification and intervention to families with potential risks and thus supporting their emergent needs.



“Thank you for your hard work.” “You are welcome.”
“Learning to learn” through collaborative activity
(Caritas Nursery School)



“Look! There’re some words written on the bicycle!”
To nurture children’s curiosity and awareness of print through real life experience (Caritas Nursery School)



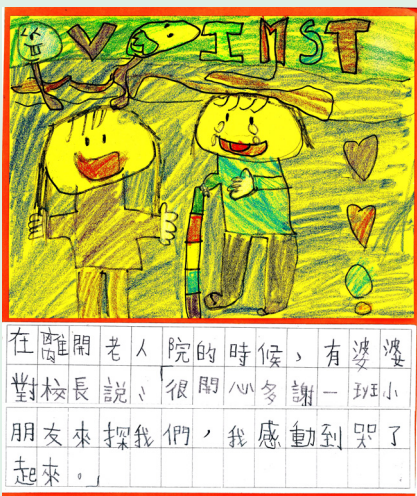
Children visited the Mother of Good Counsel Church for their religious education (Caritas Kai Yau Nursery School)

Recognition of the Merits of Development at School External Review

Upon the completion of school external review of all Caritas Nursery Schools, the uniqueness of the school culture “Love and Care” and the merits of school development have been recognized by the Education Bureau. With the learning process of “Enquiry – Exploration – Experience”, the effectiveness of children’s learning, particularly the creativity and language competency were well established.



School culture of “Love and Care”: The lovely little Santa Clause sang Christmas carols in an elderly home (Caritas Nursery School – Shatin)



A touching piece written by a child after visiting the elderly (Caritas Nursery School – Shatin)



Through open discussion, little kids shared their opinions on how to make good friends with others (Caritas Nursery School – Yau Tong)

Staff Development and Training

Service Development Day for Nurturing Collaborative Culture

The Service Development Day, with the theme “Collaboration for the Pursuit of Quality Early Childhood Education”, was held on 24 April 2010. In order to provide opportunities for sharing of the significance in collaborative actions, good practices of two collaboration projects “Needs of Cross-border Children” and “Whole-school Approach for Inclusion in Nursery School” were shared among all teaching staff.

Promoting Learning and Growth of New Teachers

An Orientation Day and two training workshops for new teachers were newly designed and conducted from August to September 2010. The challenges and difficulties encountered by new teachers had been thoroughly discussed in alignment with Agency mission and service objectives. The importance of personal attitudes and commitment to Agency had also been addressed to them.

2.6 YOUTH AND COMMUNITY SERVICE

Objectives

Youth and Community Service (“YCS”) aims to promote integral human development of young people and communities through the process of understanding, concern, participation and co-responsibility. The development process encourages a sense of individual and communal responsibility for the promotion of mutual care and social integration.

Highlights of the Year

Three-year Strategic Service Plan

YCS compiled a Three-year Strategic Service Plan with its focuses on “Community-based; Social Concern Pivoted; Serving First The Disadvantaged; Evidence-based; Cross-service Collaborated; Resource Creating; New Service Initiating and Quality Management”, as the main strategic directions to bring visions to practice.



Strategic Plan 2010-2013

Care for the Poor and Promotion of Social Integration

A three-year project namely “Proactive Venture on Caring, Loving & Aspiring Initiative” under the Child Development Fund was launched for 100 children at the age group of 10 to 16 in Tsuen Wan and Kwai Chung districts with the aim to train them how to plan for their future and personal development.



Bank Account Opening Activity for Adolescents of “Proactive Venture on Caring, Loving & Aspiring Initiatives”



Annual Staff Assembly Booklet

Exploration of Needs for Grass-roots Families

An in-depth interview with nine grass-roots families under the project of “Grass-roots Families and Social Exclusion” was conducted through the joint efforts of YCS and Justice and Peace Commission of the Catholic Diocese to explore the needs of these families. From this interview, it was noticed that such families were facing serious social exclusion and difficulties in labour and consumer markets. A press conference was held to release the findings. Besides, the cases were connected to the groups and networks formed at different service units for follow-up services.



Cheque presentation from donor at the opening ceremony of “Proactive Venture on Caring, Loving & Aspiring Initiatives”

Legislation of Minimum Wage

Six community centres of YCS had jointly conducted a series of activities on “Minimum Wage: How Much We Need” to review the appropriate level of minimum wage. Other than voting and discussions, concerns were also focused on the financial situation of low income youths.

Unity and Social Integration of Social Groups

YCS has continuously organized cross-cultural learning programmes with the hope for ethnic minorities to mingle with local residents through their participations in different activities including cultures, amusements, and community programmes held in different districts.

Promotion on Community Mental Health

In addition to the Jockey Club Early Psychosis Project jointly organized by the Department of Psychiatry of The University of Hong Kong and YCS to promote mental health, a number of community centres continued to provide follow-up services for mental health patients. Moreover, two other community centres also provide assistance for children/youths (aged between 9 and 14) and parents suffering from emotions and anxiety problem.



“Eid and Diwali” show, a festive event for South Asian Community, was held in November 2010 with cultural programmes from different ethnic groups

Care for Specific Learning Disabilities (“SLD”) Students and Families

The subsidy from the Community Chest also helped expand such service for those SLD students to be provided with appropriate schooling. Furthermore, YCS conducted a survey on the issue of taking care of SLD students in secondary education.



The ceremony of comic competition organized by Jockey Club Early Psychosis Project



Forty SLD children supported by Hope Foundation, cooperated with “Grand Jeté ” to have two-day show “Nobody Knows” on 19 August 2010 and 20 August 2010

Support to High-risk Youths

YCS jointly implemented a project “Muguet” with The Hong Kong Polytechnic University to provide comprehensive service for teenage and drug-abusing mothers. Moreover, a layette charity bazaar was also established under another project of “Green Baby Garden”. This charity bazaar, in a mode of social enterprises, was mainly to sell recycled baby and children necessities in order to support unmarried and/or single-parent mothers to stand on their own.



“Green Baby Garden” is a supportive social enterprise for young unwed mother

Guidance for Proper Usage of Information Technology

The work for guiding youths to make good use of information technology properly had been maturely progressed. Other than organizing parents’ groups, a children website of “Beanscity”, whose service had been publicly praised, also provided positive influence to children.



Beanscity's table stand for Easter

Staff Development and Training

Staff Training Programmes Organized by YCS

YCS organized 28 staff training programmes and 3 exchange learning programmes. In addition, YCS also subsidized its staff members to participate in international and regional conferences.



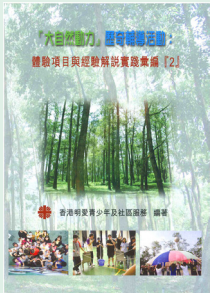
Specific Learning Disabilities Community Supportive Model



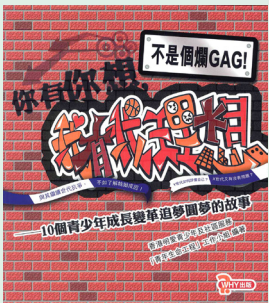
Drug Education and Counselling in Entertainment Venue

Publications

YCS published four books with the contents relating to at-risk youths, specific learning disabilities, adventure-based counselling and youth transformational growth to enrich social workers’ experience.



Adventure Based Counselling



Youth Transformational Growth

2.7 COMMUNITY DEVELOPMENT SERVICE

Objectives

Community Development Service (“CDS”) aims at the formation of genuine human communities through a constant process of awareness, participation and sharing.

Highlights of the Year

Promotion of Community Mental Health

CDS continuously cooperated with various Estates Management Committees to organize various activities in supporting and taking care of people suffering from melancholic disease. Other than seminars and questionnaire, there are also newsletters and relevant mutual care groups to provide supports to people who needed such service.



Volunteers assisting residents to check their depression score

Activities for Promotion of Women's Health

A survey report on the topic of “Relationship between traditional cultures and women’s stress” had been released. It proposed that HKSAR government should provide grants to set up women centre to build up the consciousness of women. Gender education should be emphasized in both secondary and tertiary schools. The subject on gender and the forum on discussing traditional belief should be enhanced.



Social workers suggesting lowering bars for eligibility for the Travelling Allowance Scheme

Relief of Expensive Travelling Expenses

Through an investigation conducted by Lai Chi Kok Workers Centre, it was considered that the government should not set too many restrictions for low income people to apply for cross-district transport subsidy to relieve their expensive travelling expense.



Staff calling for public concern on long working hours on the International Labour Day

Organizing Works for the Disadvantaged

Regular visits were made to identify their communal needs. A project to reactivate a fishing village in Cheung Chau Sai Wan was also launched to upgrade dwellers' own image and efficiencies with the hope to explore their strength of persistence and patience through the activities organized by social workers. This project was successfully established with the recognition of fishermen's unique culture by the community.



Ladies displaying their traditional clothes



Fishermen celebrating the success of the programme displaying their unique culture

City Farmer - Organic Farming Education Project

Through the efforts in the past two years, the farm eventually reached the stage of self-sufficiency. With the expansion in area, the farm planted a great varieties of vegetables and started to cultivate white mushroom. However, there would still be rooms for increasing volume of vegetables, while the activities of organic education would continue to be improved.



Side view of the education centre and mushroom plant house



Front gate of the Education Centre of Caritas City Farmer

Staff Development

Establishment of Long Term Plan for Community Development Service

A number of issues relating to the communal needs and supports were discussed among our staff members at the 2011 Staff Camp. The result of such discussions and follow-up issues would be incorporated in our 3-year plan as part of our directions for implementation.



Social workers discussing with service users on future development

2.8 OTHER SOCIAL WORK SERVICES

Caritas Pelletier Hall

The Hall provides residential care service for adolescent girls aged 13 to 18, who have behavioural and/or emotional problems, and who may be under the influence of undesirable peers and thus require a period of group-living experience away from their families. Service capacity of the unit is 110 residential placements, divided into 5 living groups. During the year, a total of 175 girls received our service and the occupancy rate was 88%.

For the year 2010/2011, the theme of service programmes was promotion of an “Energetic Home”. A series of workshops and activities were implemented to enhance students’ liveliness and happiness. Major programme of the year was the “2nd Darling Scheme”, a social service project inviting underprivileged families from the local community to participate in activities and barbecue.

Three staff members completed the “Happy Coach Trainer” Training Programme organized by the Happy Living Community Health Promotion Project of the Wong Tai Sin/Sai Kung District. It was planned to organize Junior Happy Coach Training for students, parents and staff in the coming year.



“Exercising Together” – launching of the “Energetic Home” Programmes



Cheerful faces of participants of the “2nd Darling Scheme”

Caritas Pui Tak Centre

The Centre provides round-the-clock residential care service for girls aged 16 to 21 with behavioural, emotional and family problems. The serving capacity is 24. The occupancy rate of this year was about 98% and the total number of girls served was 36.

Caritas Hostel – Hunghom

The Hostel provides temporary accommodation for male aged 18 or above who are in desperate housing need or in crisis situation such as street sleepers, discharged prisoners and ex-drug addicts to tide-over the critical period before they could secure a stable and long-term living.

The capacity of the hostel is 50. During the period, services were provided for 194 people and the occupancy rate was 68%.

Caritas Jockey Club Hostel – Choi Wan

The Hostel provides short-term accommodation for needy female individuals and families in crisis who have an immediate housing need. The serving capacity is 40. During the period, the occupancy rate was about 83% and 115 women received our service.

Appendix: Grants

Social Work Services Division has received grants from the charitable trusts and foundations, government bureaux and departments below:

- ACCA Charitable Foundation Limited
- Apple Daily Charitable Foundation
- Beat Drugs Fund Association
- BOCHK “Caring Hong Kong – A Heart Warming Campaign”
- Brewin Trust Fund
- Constitutional & Mainland Affairs Bureau
- Council for the AIDS Trust Fund
- Education Bureau
- Environmental Campaign Committee
- Environmental Protection Department
- Equal Opportunities Commission
- Fu Tak Lam Foundation Limited
- Home Affairs Department
- Hong Kong Housing Authority
- Integrated Employment Assistance Scheme
- Intensive Employment Assistance Fund
- Johnson & Johnson Asia Pacific Contributions Fund
- Keswick Foundation Limited
- Labour and Welfare Bureau
- Lee Hysan Foundation
- Leisure & Cultural Services Department
- Li Ka Shing Foundation
- Li Po Chun Charitable Trust Fund
- The Lotteries Fund
- Oxfam Hong Kong
- Ping Wo Sponsorship Scheme
- Quality Education Fund
- Queen Elizabeth Foundation for the Mentally Handicapped
- S.K.Yee Medical Foundation
- School Funding
- Southern District Healthy & Safe Association Limited
- The Board of Management of the Chinese Permanent Cemeteries
- The Community Chest of Hong Kong
- The Estate of Mr Ng Kam Choi
- The Hong Kong Jockey Club Charities Trust
- The LUA Foundation
- The Sir Robert Ho Tung Charitable Fund
- The University of Hong Kong & Hospital Authority

Chapter 3

THE EDUCATION SERVICES DIVISION

3.1 GENERAL REMARKS

The Education Services Division (“the Division”) is committed to developing a caring, quality education services grounded in Christian values and the principles of lifelong learning and integral human development. The four services, namely, (1) Pre-school Education Service, (2) Special Education Service, (3) Vocational Training and Education Service, and (4) Community and Higher Education Service, under the Division are registered with the Education Bureau. We ensure equal opportunities of education for all, regardless of their age, gender, socio-economic background, learning ability, aptitude, or physical condition, through the continued development of a truly inclusive education system ranging from pre-schooling to post-secondary level in a diversity of learning modes.

3.2 PRE-SCHOOL EDUCATION SERVICE

Objectives

The objective of the Service is to provide a pleasant learning environment where young children below the age of seven can develop morally, intellectually, physically, socially and aesthetically in their proper perspectives.

Highlights of the Year / Achievements / New Services

Advocacy of Children’s Creativity and Language Development

With the grant from the Committee on Home-school Co-operation of Education Bureau, a Joint School Parent Talk “Happy Reading, Happy Learning for Parents and Children” with the aims to advocate children’s creativity and language development was held on 11 December 2010. Over 400 parents were invited to join a series of language programmes organized by the Service. A booklet named “The Journey of Creative Learning (Series 2) – Sing the Rhymes with your Child” was published and distributed to all parents.



“We need to save the polar bear. What can we do for them?” – To enhance children’s language competency, they learn to express and share their suggestions in front of the class.



Publication of Booklet “The Journey of Creative Learning”

Position Paper on Review of Pre-school Education Voucher Scheme

A position paper was submitted by the Service to the Education Panel of Legislative Council with five main concerns in regard to the sustainable development of early childhood education in Hong Kong. The concerns included (i) to provide additional support to children from needy families by enhancing the fee remission scheme in 2011/2012 school year; (ii) to support the learning and development of children by providing school-based support to the full-day school; (iii) to develop a central teacher development fund for continuous support to the professional development of teachers; (iv) to establish a long-term monitoring and planning mechanism for continuous development of early childhood education; and (v) to integrate the early childhood education and care in the fundamental education system of Hong Kong.

Parent-child playgroup

With the objectives to advocate the Developmentally Appropriate Practice in early childhood education and strengthening parent-child relationship at early years, Caritas Pre-school Education Reference Centre organized a series of parent-child playgroup and multi-talent activities for infants and toddlers and their parents. A parenting programme named “Triple – P” was launched.



To foster parent-child relationship and nurture children's social skill at the early stage

Staff Development and Training

Teacher Professional Development Day and Exchange Programmes

Teacher Professional Development Day and Exchange Programmes were organized in April, May and September 2010. With the aims to widen the perspectives of teachers and strengthen their professional competencies, teacher workshops including handling procedures of suspected child abuse and understanding symptoms of common mental disorders, and sharing sessions on religious education and child assessment for learning were conducted by cross-discipline professionalisms of Caritas - Hong Kong and the Service respectively. In addition, the Exchange Programme with the objectives to demonstrate good practices of teaching and nurture teachers' leadership was found most beneficial.



Teachers' workshop on Curriculum Evaluation

Departmental Evaluation Meeting for Administrators 2011

The Departmental Evaluation Meeting for Administrators 2011 with the theme “Managing the Future – Culture of Change, Build on the Strengths and Create the Change” was held on 10 March 2011 and 11 March 2011. Discussions were focused on “Realities and New Opportunities”, “Managing One-self for Changes” and “Strategic Transformation for Pursuing Quality Service”.

3.3 SPECIAL EDUCATION SERVICE

Objectives

The Service provides vivid and effective learning programmes to the students with special education needs for their integral growth and development. It aims at nurturing their civic responsibilities and character as well as realizing their physical, mental and social capabilities, such that they can integrate themselves into the community and lead a dignified living, and hence contribute to the well-being of society.

Highlights of the Year

Improvement on the Infrastructure

A new policy on the principles and expectations for promotion and regrading of teaching staff had been set for the special schools to inspire the teachers to plan for their career path. The purpose was to groom a pool of committed mid-level staff with shared visions and common goals for solid and coherent school development.

Inter-school Collaboration

Opportunities were provided to five students of Caritas Tuen Mun Marden Foundation Secondary School for running training sessions on “Multi-media Slideshow Production” to the parents of Caritas Lok Jun School in May 2010. It availed the students to apply their learned skills at school to equip the parents with more knowledge on common information and communication technology. This also served to enlarge the social exposure of the students and as a kind of other learning experiences for them.

Lok Jun Workshop

In order to offer more ‘other learning experience’ curricula to the senior secondary students of Caritas Lok Jun School, a series of learning projects under the umbrella of “Lok Jun Workshop” were launched, with the parents and parish volunteers as helpers for the teachers. The learning projects included horticulture, bakery, caring for animals and handicrafts.



Students learned to make cookies and shared them with the elderlies



Students highly enjoyed their horticulture lessons

To Make Joining Caritas Bazaar More Meaningful

Apart from raising funds through running stall games and selling donated items as usual, the Service had encouraged our students to join our Bazaar stalls in recent years. The purposes were to let the students practise their learned social and communication skills and to contribute to the community through selling their cookies, plants, vegetables and handicraft items specially prepared for the Bazaar. This would surely make their school learning and joining the Caritas Bazaar more meaningful.



Rev. Joseph Yim, Deputy Chief Executive, visited our Bazaar stalls and shared the joy of our students

A Three-year Life Education Project in Tin Shui Wai

With a funding support of \$2.72 million from the Hong Kong Jockey Club Charities Trust, a three-year life education project on "Sparkling Life" was launched by Caritas Lok Kan School in Tin Shui Wai for the mainstream school students as from September 2010. Chances were also provided for them to have interactions with our disabled students.

Provision of Seven-day Boarding Service

With support from the Education Bureau and to relieve the caring burden of some needy families, Caritas Lok Kan School had started providing seven-day service to ten boarders as from September 2010. Henceforth, the school would take in students with boarding needs from all local districts and even the cross-border.

Closure of Magdalene Section

The service of Magdalene Section was formally terminated with effect from 1 September 2010. Caritas - Hong Kong and the Canossian Missions (H.K.) had then concluded a service mission of 37 years for the hearing impaired students.



Primary school students involved actively in the life education programmes

Staff Development and Training

The principal of Caritas Lok Jun School, Caritas Jockey Club Lok Yan School and Caritas Lok Yi School joined the “2010 International Conference and Study Tour on Invitational Education (‘IE’)” held in the U.S.A. in September 2010, with a sharing seminar conducted in January 2011 to the fellow colleagues. More than 230 teaching and professional staff participated. All had a deeper understanding on the promotion and implementation of IE at school.

External Appointment

The principals of Caritas Lok Kan School and Caritas Pelletier School were appointed members of the “Assessment Panel on Special Education (Special Schools)” for the Chief Executive Award for Teaching Excellence 2010/2011. The work was rather demanding, yet it was a good chance for us to learn from the great projects of the contesting schools.



The smiling faces of our inviting and encouraging schools

3.4 VOCATIONAL TRAINING & EDUCATION SERVICE

Objectives

The threefold objectives of the Service are:

(i) Secondary Schools

The operation of Caritas secondary schools aims to offer secondary level Catholic education to pupils who have completed primary schooling. With a curriculum comprising general, academic and Applied Learning (“ApL”) subjects throughout the secondary course, it aims to give youngsters, within the age bracket of 12 to 19, to meet the needs of society and their different aptitudes and inclinations.

(ii) Apprentice Training Centres

Through a structured shop-floor-training programme combined with part-time day release study course, youngsters reaching the age of 15 are enabled to receive organized training in either the trade of printing or auto repairs.

(iii) Field Studies Centre

The service is to promote environmental understanding and to cultivate the concern and awareness of sustainable development by providing life-wide learning experiences through offering field studies courses in areas such as natural science, biology, geography, environmental studies, and pollution studies for junior and senior secondary students.



Caritas secondary schools provide all-round education to students

Highlights of the Year / Achievements/ New Services

Collaboration Work with Caritas Community and Higher Education Service

In response to the strategy for services of Caritas - Hong Kong regarding the Caritas synergic collaborators, the Service has been trying to facilitate inter-service collaboration with Caritas Community and Higher Education Service ("CHES") in connection to the following areas:

Through Train Scheme

The Through Train ("TT") Scheme provided chances for the graduates of Caritas secondary schools with recommendations from their respective principals to study the programmes in tertiary level offered by CHES. The number of applications for TT Scheme in 2010/2011 school year was 600, which outnumbered that in 2009/2010 by nearly six times. 152 students of Caritas secondary schools were admitted by CHES to study their tertiary programmes in 2010/2011. The TT Scheme served an advantage of Caritas education over the other tertiary institutions in Hong Kong in connection to the chance of further studies for secondary school leavers.

Collaborative Through-train Programme

The Collaborative Through-train Programme ("CTP") provided distinctive features in different aspects to Caritas secondary school students with an aim to encourage further studies and to help build their career paths. The CTP covered four major specialties namely, Business and Management, Design and Creative Services, Healthcare and Social Services, and Travel and Hospitality. CHES offered three tertiary courses including Basic Photographic Technique, Food Production, and Cakes and Bread Production for Caritas secondary school students. CTP did not only provide chances for our students to see a pathway for further studies by experiencing tertiary education when they were still in secondary school, but also offered a fast-track articulation to tertiary programmes. Successful

completion of the courses entitles students subject exemptions in future studies. Three Caritas secondary schools engaged in the provision of CTP along with their respective senior secondary curricula. CTP can be further elaborated and can help the schools evolve a new and creative plan for developing distinctive and special features in the curriculum.

Programmes with Special Features

Due to the falling roll in the overall school population, Caritas secondary schools were at a crucial moment in recruiting sufficient secondary one students. Along this trend, the schools had to propose development plans to Education Bureau ("EDB") in order to maintain the operation of schools. One of the plans was to co-organize courses of special features at senior secondary level with post-secondary institutions. Caritas-Hong Kong was the only School Sponsoring Body ("SSB") that could provide education services as a continuum at both secondary and tertiary levels among the other SSBs in Hong Kong. The existence of the Service and CHES under Caritas - Hong Kong allowed the articulation between the two levels of education in favour of the Caritas secondary students. The two Services would join hands and worked diligently for the programmes with special features in order to fulfill Caritas aspiration for promoting quality inter-service collaboration for the overall betterment of social and educational services of Caritas - Hong Kong.

Applied Learning Programme

Four ApL programmes were offered to Secondary Five students (equivalent to senior Secondary Two under the New Senior Secondary) of Caritas secondary schools in 2010/2011 school year. These four programmes include Fundamental Cosmetology, Health Care Practice, Practical Accounting for Small and Medium Enterprises and Automotive Technology. Upon completion of the programmes, students earned credits and were subsequently eligible for modular exemption in CHES's full-time diploma programmes.



Graduation of students after completion of Applied Learning Programmes

Optimization of Class Structure on a Voluntary Basis

The EDB announced a further measure to facilitate sustainable development of secondary schools under the New Academic Structure and invited schools to consider optimizing their class structure by means of class reduction on a voluntary basis. One of the schools, Caritas Yuen Long Chan Chun Ha Secondary School, applied for participation in the "Voluntary Optimization of Class Structure Plan" by reducing the number of Secondary One classes from five to four starting from 2010/2011 school year and the application was approved by EDB.

Staff Training and Development

Joint-school Staff Development Day

The 2010 Joint School Staff Development Day organized by the Service for all teaching and supporting staff of Caritas secondary schools was successfully held on 25 October 2010 at Caritas Bianchi College of Careers (Tseung Kwan O Campus). The theme of the Staff Development Day was "Professional Development and Effectiveness of Teaching, Learning and Guidance". The programme started with 「靈修與訓勉 — 以誠顯愛」 by the Chief Executive, Rev Michael Yeung. 26 group discussions on various topics focusing on support for students with special educational needs, e-Learning, effective English teaching, school office account, finance and management, and maintenance of health and positive thinking, etc. were held in the afternoon session. Academics, education specialists, senior EDB officials, experienced principals and teachers enlightened our staff on continuing professional development. The Staff Development Day ended with 「總結與勉勵」 from the Deputy Chief Executive cum Director of Education Services, Rev Joseph Yim. A total of 645 participants attended the full-day programme.



Speech by guest in the Joint-school Staff Development Day 2010



Group discussion in the Joint-school Staff Development Day 2010

A collection of the speeches and discussion articles of the Joint-school Staff Development Day was published and distributed to all participants of the activity, secondary and primary schools in Hong Kong, faculties of education and libraries of local universities, public libraries, school sponsoring bodies, EDB officials and Macau professional bodies. It was hoped that this collection of speeches and articles could serve as a way of publicity for promoting Caritas secondary schools to the public and the education arenas.



Collection of speeches and discussion articles of the Joint-school Staff Development Day 2010

Training Camp for School Management Staff

Two training camps organized by the Central Management Committee for Diocesan Schools were held in November 2010 and March 2011. Four principals of Caritas secondary schools participated. These training camps aimed to enhance the professionalism of management staff of primary and secondary schools, with emphasis on strengthening of Catholicism, team building, interpersonal relationship and leadership.



Discussion at the teaching of liberal studies seminar

Seminar on Management by School Middle Administrative Staff

A seminar on management by schools' middle administrative staff for principals, assistant principals, subject panel heads and subject teachers was conducted on 18 June 2010 at Caritas Yuen Long Chan Chun Ha Secondary School. About 220 school staff joined this seminar.



Rev Kwan Tsun Tong at the seminar on spiritual education

Seminar on Caritas Secondary Schools Liberal Studies

A seminar on Caritas Secondary Schools Liberal Studies was held on 10 December 2010 at Caritas Ma On Shan Secondary School for principals, assistant principals, panel heads and subject teachers of liberal studies. A total of 75 participants attended this seminar.

Seminar on Spiritual Education

A seminar on spiritual education was held on 20 January 2011 at Caritas House. Rev Kwan Tsun Tong, Professional Consultant of the Hong Kong Institute of Education Research of the Chinese University of Hong Kong, gave a presentation on how spiritual education could be delivered to secondary school students. 135 participants, including school supervisors, principals, assistant principals, subject teachers of life education, moral education and liberal studies, and teaching assistants (pastoral care) attended the seminar.

3.5 COMMUNITY & HIGHER EDUCATION SERVICE

Objectives

The Service aims to facilitate the growth of the knowledge society through promoting lifelong learning. It offers a provision with open access to those in need to receive education, which will better equip them in literacy, work skills, further academic attainment, community participation and personal development.

Highlights of the Year / Achievements / New Services

Higher Education

On 28 January 2011, as a feature of the College Open Day, the most Rev John Tong Hon, Bishop of Hong Kong, gave the blessing for the Caritas Bianchi College of Careers' ("CBCC") new campus. During 20 October 2010 to 21 October 2010, Caritas Francis Hsu College ("CFHC") hosted a visit from the Hong Kong Council for Accreditation of Academic and Vocational Qualifications ("HKCAAVQ") which conducted an Institutional Review. The outcome of that Review was the gaining by CFHC of degree granting status. To signify this enhanced status, CFHC was also granted the privilege to change its name to Caritas Institute of Higher Education ("CIHE").

The search for degree status for CFHC was just one of a number of recent achievements that demonstrate the growing local status and international reputation of the institution. CFHC has nurtured healthy collaboration with many overseas universities. This has included partnership in both top-up degree programmes and post-graduate programmes, as well as partnerships in international conference organization. Partner universities included, but not limited to, the University of Huddersfield, Newman University College, and the University College Birmingham, of the United Kingdom, the Australian Catholic University of Australia, as well as Loyola University New Orleans, and the University of Texas - Pam American, of the United States.



The Most Rev John Tong Hon, Bishop of Hong Kong, and other guests officiating at the Blessing Ceremony of the CBCC Tseung Kwan O Campus

The imminent merger of CFHC and CBCC will pave the way for the emergence of the first Catholic university in Hong Kong. CIHE addresses the restlessness of the new generations through its adoption of ubiquitous technology and through our unique brand of Catholic liberal arts education. The liberal arts paradigm provides a framework through which ethical, moral and spiritual values are not only emphasized but percolated through every course we offer.

CIHE ensures that every graduate will not only be well versed in the needs and demands of the job market but will have also learned about the love of God, the love of neighbour, the forgiveness of sins of others, and self-acceptance. In today's tumultuous and seemingly troubled times, CIHE strives to provide a quality educational experience that acts as a guide for the generations to come as they search for truth. Ultimately we provide the tools and values that will transform their lives and the lives of those around them in a respectable way.

Community Education

Project Yi Jin (“PYJ”)

The 10th CHES PYJ Joint School Closing Ceremony was held on 31 July 2010 at Hong Kong International Trade and Exhibition Centre. The theme of the event was “Show Time”. Over 1,000 parents, principals, teachers and students participated in the ceremony.

The 2010/2011 full-time PYJ started from 27 September 2010 with 2,324 students enrolling in 23 certificate programmes operated by 9 Community & Higher Education Service (“CHES”) institutes throughout Hong Kong. The total number of students attending the part-time PYJ operated by 10 CHES institutes was equivalent to 561 full-time PYJ students.

The full-time PYJ student activities were supported by the Education Bureau (“EDB”) with a total grant of \$1.40 million in the year of 2010/2011.

“PYJ Joint School Volunteers Day” was successfully held on 10 March 2011 in various districts of Hong Kong, enabling our PYJ students to fulfill their civic responsibilities and increase the level of social engagement.

Taster Programmes organized by CFHC, CBCC and Caritas Cosmetic Career Centre (“CCCC”) for CHES PYJ students were held on 7 March 2011, 14 March 2011, 21 March 2011 and 28 March 2011. More than 600 students participated in these programmes which were designed for CHES PYJ students who wished to explore their options for further studies and obtained first-hand experience of post-secondary education.



The 10th CHES PYJ Joint School Closing Ceremony 2009/2010



The PYJ Joint School Volunteers Day



Students participated in the CFHC, CBCC and CCCC Taster Programmes 2010/2011

Youth Pre-employment Training Programme (“YPTP”)

Youth Pre-employment Training Programme & Youth Work Experience and Training Scheme (“YPTP&YWETS”) 2010/2011 started from 1 September 2010. We have provided 8 core courses, 15 elective courses and 261 case management until 31 March 2011.

Applied Learning (“ApL”)

The New Senior Secondary (“NSS”) Curriculum Framework was implemented in September 2009. The first cohort of NSS ApL (2010/2012 cohort) commenced in September 2010. The student enrolment of the three ApL courses offered by the Service are:

- a. Automotive Technology: 66
- b. Fundamental Cosmetology: 577
- c. Health Care Practice: 205

In addition to the above EDB approved ApL courses, the Service, in collaboration with Hong Kong Institute of Accredited Accounting Technicians (“HKIAAT”), continues to offer Practical Accounting for Small and Medium Enterprises. The student enrolment in the 2010/2012 cohort is 116.

A total of 356 secondary students participated in the ApL Taster Programme for 2011/2013 cohort.



Workshop Practicum for ApL Automotive Technology Course



Graduation Ceremony for 2008/2010 Cohort of ApL Fundamental Cosmetology Course



Simulated Dispensary for ApL Health Care Practice Course

Accreditation Exercises

Two full-time diploma programmes in “Event and Exhibition Management” and “Purchasing and Supply Chain Management” at Qualifications Framework (“QF”) Level 3 were successfully accredited by the HKCAAVQ in November 2010. A validity period of three years was granted from 15 September 2011 to 14 September 2014.

Four part-time Specification of Competency Standards (“SCS”) based cosmetology programmes, three at QF Level 3 and one at QF Level 2, were successfully accredited by the HKCAAVQ in March 2011. A validity period of three years was granted from 4 July 2011 to 3 July 2014.

Exemption to three papers was granted by the HKIAAT in June 2010 to graduates of the Certificate in Accounting Profession operated at the Fanling campus. The exemption was granted to the 2010/2011 and 2011/2012 intakes.

Exemption to another three papers was also granted by the HKIAAT in June 2010 to graduates of the Diploma in Accounting Profession run at the Wu King campus. The exemption was granted to the 2009/2010 and 2010/2011 intakes.

A Quality Assurance visit was conducted by the HKCAAVQ on 29 November 2010 for the ApL Fundamental Cosmetology Course. Our delivery of the course was considered effective and meeting the ApL standard.

New Academic Initiative

The Service has undergone a review on the academic structure in response to the NSS Curriculum. It is believed that some students, due to the substantial increase in the breadth and depth of the curriculum, might find it difficult to take on the new academic challenges, especially for those who do not get used to the conventional mode of learning. As such, a new credit-based academic structure (“CAS”) incorporating a wide range of vocational-based and quality-assured learning modules is designed by CHES for implementation in 2011/2012 academic year to cater for the needs of these students with due consideration given to their learning habits and their creative, dynamic characters. The CAS was to be realized through the delivery of the new Advanced Diploma Programme (“ADP”) which is composed of three major components namely, core modules, discipline electives and the Whole Person Development Programme. A total of 13 ADPs have been developed for delivery in 2011/2012.

Staff Development / Achievements

With a view to building a teaching and management team of high commitment and quality, 29 development activities were organized for different levels of staff of the Service.

CBCC has implemented the Scholarly Activity Scheme as a major promotion of staff development in support of continuous improvement. A total of 19 staff development activities have been completed.

Staff members of CFHC and CBCC have accomplished a wide variety of achievements in their research and other scholarly activities in publication of journal articles, conference papers, books, feature articles, etc.



Team building and communication activities conducted in the Supporting Staff Reflection Day



Discussion session in New Staff Orientation

Pursuit of Excellence

The Service achieved Grade A (Excellent) in the overall rating of Employees Retraining Board ("ERB") surprise inspections in 2009/2010.

The Service was awarded the First Group rating, the best rating in ERB new management audit 2009/2010.

The Service was awarded "ERB Outstanding Awards for Placement Service". A student from the North New Territories Region was awarded "ERB Merit Awards for Trainees". An employer nominated by us was awarded "ERB Outstanding Awards for Employers". Awards were presented on 18 December 2010.

Sir Robert Black Trust Fund Award Ceremony was held on 11 January 2011 at Kowloon Tong Education Centre of the EDB. Twenty-seven CHES PYJ graduates received the award.



Sir Robert Black Trust Fund Award Ceremony

A YTP&YWETS trainee from Tuen Mun Institute won an award as one of the 10 Most Improved Trainees 2010. This award recognized not only his improvements in personal development, leadership, social service and job performance, but also the quality of our case management service provision.



Award Ceremony of the Most Improved Trainees 2010

Students from member institutes/centres received the following awards/scholarships granted by various bodies:

- Scholarships, Hong Kong Institute of Accredited Accounting Technicians (HKIAAT)
- Scholarships, HKIAAT / ERB
- Scholarships, Hong Kong Hotels Association
- Scholarships, Bubies Design
- Scholarships, Lu Lu Cheung Design
- Scholarship, Hong Kong Performing Artistes Guild
- Student Scholarship, Hong Kong Interior Design Association Student Scholarship 2010 (HKIDA)
- Travelling Scholarship, Steve Leung Travelling Scholarship 2010
- Design Student of the Year 2010, Hong Kong Designers Association
- CPA Australia Excellence Award
- HKFDA Creativity Award
- Silver Award (Group), Sham Shui Po Creative Fashion Design Competition
- Awards of Merit, Winner of Student Category, 網上人氣大獎, Earthmover Cat Footwear (Caterpillar): Create Your Own Cat Footwear Styling
- 1st and 2nd Runners-up, Bubies Lingerie Competition
- Silver Prize of Full Fur Category, Fur Design Competition 2011
- Silver Award of Student Category, Asia Pacific Interior Design Awards 2010
- Education & Careers Expo 2011 – Booth Design for Caritas Community & Higher Education Service
- Student representative of DETOUR 2010 – Roadshow: Shanghai

Chapter 4

THE MEDICAL SERVICES DIVISION

4.1 GENERAL REMARKS

The Services mainly provide primary medical and dental care to the community. The following services are included in the Division:

Hospital Service

- Caritas Medical Centre
- Canossa Hospital (Caritas)
- Precious Blood Hospital (Caritas)

Clinic Service

- Three Medical Clinics
(at Caine Road, Ngau Tau Kok and Tsuen Wan)
- Three Dental Clinics
(at Aberdeen, Caine Road and Ngau Tau Kok)

Caritas Medical Centre was established in 1964 funded by Caritas – Hong Kong. The management was taken over by the Hospital Authority (“HA”) since 1992. Caritas – Hong Kong participates in the hospital governing committee and various sub-committees.

Canossa Hospital (Caritas) was founded in 1929 by the Canossian Daughters of Charity. Caritas – Hong Kong has been entrusted with the administration of the Hospital since 1992.

Precious Blood Hospital (Caritas) was established by the Sisters of the Precious Blood in 1937 and has become part of the family of Caritas – Hong Kong since 1993.

4.2 HOSPITAL SERVICES

CARITAS MEDICAL CENTRE

Highlights of the Year

Accreditation Project

Being one of the pilot hospital of the HA participating in the hospital accreditation project, Caritas Medical Centre (“CMC”) has been awarded full accreditation for four years by the Australian Council on Healthcare Standards (“ACHS”). ACHS conducted an Organization Wide Survey in the Hospital from 26 July 2010 to 30 July 2010.

International Safe Workplace Programme

CMC together with other cluster hospitals are participating in an International Safe Workplace Programme (“ISWP”) as one of the key Occupational Safety and Health initiatives in 2010/2011. The objective of the ISWP, under the framework of the World Health Organization Safe Community initiative, is to apply the best practices protecting safety and health of employees and to strengthen work safety culture.



Presentation of ACHS Hospital Accreditation Certificate



Kick-off Ceremony of International Workplace Safety Programme



Promotion Flyer of Hand Hygiene

Infection Control Promotion Programme

Intensive initiatives was launched to promote MRSA (“Methicillin Resistant Staphylococcus Aureus”) reduction and hand hygiene. Significant improvement was recorded in the infection rate in these aspects.

Redevelopment Project

Demolition, site formation and foundation works would be completed by August 2011; construction of new ambulatory and rehabilitation block would be completed by mid-2013; the landscaping and remaining works would be completed by the end of 2013.



Front View of the new Ambulatory and Rehabilitation Block

CANOSSA HOSPITAL (CARITAS)

Highlights of the Year

Accreditation Projects

Trent Accreditation Survey

A Trent Accreditation Survey was conducted from 27 September 2010 to 30 September 2010 to evaluate standards of quality in health care quality. The Accreditation Board will be held in mid-2011.

Australian Council on Healthcare Standards

A Gap Analysis was conducted from 13 October 2010 to 15 October 2010. A debriefing was given to all Department Heads and Ward Sisters.

A number of subcommittees were formed to follow up progress of accreditation and prepare for the future hospital survey.

Hospital Extension Project

Stage 2A – Demolition, Site Formation and Foundation Works

The foundation works was completed on 22 December 2010.

Stage 2B – Construction of the Main Building

The construction of the main building has started. The site works is expected to be completed in late April 2011. The completion of the whole project would be expected around the third quarter of 2013.



Elevation view of the construction site of the Main Building

PRECIOUS BLOOD HOSPITAL (CARITAS)

Highlights of the Year

Endoscopy/Day Surgery Centre

The Endoscopy/Day Surgery Centre (“the Centre”) commenced operation in early September 2010. There are two minor operation rooms, three endoscopy suites, spacious waiting lounge and two recovery bays. The Centre is equipped with the latest advanced endoscopes and is able to provide diagnostic and minor surgical services for patients.

To mark the opening of the Centre, the Hospital held an inaugural workshop on 11 September 2010 being conducted by the Hospital’s endoscopic team. A seminar was held on 12 September 2010 at the Sheraton Hotel featuring various topics on gastrointestinal endoscopy and diseases. Speakers included gastroenterologists from Hong Kong and Fudan University of Shanghai.



Reception area of the Endoscopy/Day Surgery Centre

Maternity Unit Expansion Project

The Maternity Unit Extension Project was completed on 11 October 2010 and the extension opened in mid October 2010. There are 19 additional beds and 2 more labour rooms making a total of 41 beds, to handle 330 deliveries per month. The labour rooms provide expectant mothers a homey environment so that they can deliver their babies in the same room. There is also a spacious Feeding Room for the mothers. It is the policy of the Hospital to promote breast feeding.

Collaboration Project

With subsidy from Lee Hysan Foundation and subsidy from HA for patients who have joined 耀眼行動, patients are required to pay \$2,500 under the Cataract Surgery Assistance Programme for day care surgery provided by the Hospital.



Presentation of Souvenir to the psychiatry specialist (right) for the Seminar of Dementia on 18 December 2010



Seminar of ADHD on 8 January 2011

4.3 CLINIC SERVICES

CARITAS MEDICAL CLINICS

Highlights of the Year

Health Education

From December 2010, Caritas Medical Clinic – Ngau Tau Kok delivered a series of health education programmes to promote mental health to the general public at the Community Centre of Caritas Social Centre – Ngau Tau Kok. The speakers were specialist doctors in psychiatry. Seminars on Dementia and Attention Deficit Hyperactivity Disorder (ADHD) were held on 18 December 2010 and 8 January 2011 respectively.

Temporary Suspension of Tsuen Wan Medical Clinic

The Clinic will be relocated from the main building to the adjacent revitalized single-storey building at 146 Chung On Street, Tsuen Wan in September 2011.

CARITAS DENTAL CLINICS

Highlights of the Year

New Dental Clinic

A completely new dental clinic is scheduled to open at 146 Chung On Street, Tsuen Wan in September 2011. The new dental clinic is equipped with two dental surgery rooms and one X-ray room.

Outreach Dental Service

Two outreach dental teams for the elderly in nursing homes were approved by the Food and Health Bureau. The service contract will last for three years.

Chapter 5

OTHER SERVICES

5.1 LOCAL SERVICES

Objectives

Local Services, as the extended executive arm of the Agency at the local level, play a crucial role in providing administrative support and coordinating services with a view to enhancing collaboration amongst deaneries, parishes and service units. Local Services also assist in fundraising activities and maintain close liaison between Caritas and parishes, Catholic schools and the community at large to foster and to promote a well-received caring image. Local Services also manage the janitorial services, facilitate the operations of Caritas hostels, and assist the Agency in international liaison work.

Highlights and Achievements of the Year

Low Carbon Office

In response to rising concerns on environment conservation, the Local Services planned to implement Low Carbon Office within multi-service social centres. The Services have successfully applied funds for energy improvement project and energy audit project at the centres of Aberdeen and Caine Road respectively. Two applications for energy improvement project of Kowloon Social Centre were in progress. Training sessions on raising the awareness of staff on environment protection were conducted.

With a view to sharing knowledge among staff and to enhance work productivity, information forms and resources in relation to work were uploaded in the intranet. Latest information on environment protection from various resources was also updated in the intranet.

Community Halls

There are two licensed Community Halls operated by Caritas – Hong Kong, one at Caritas Caine Road Social Centre and the other at Caritas Kowloon Social Centre. Both halls are air-conditioned and equipped with sound system and stage lighting. They are open to the public for hiring. The two Community Halls in 2010/2011 achieved an average utilization rate of around 15 %.



Caritas Kowloon Community Hall was renovated to fit for more than 700 audiences

Activity Centres

The Caritas Tsing Yi Activity Centre gained a much wider support from the community in 2010/2011, entertaining 1013 visitors of 25 organizations, compared with 575 visitors in 2009/2010. The Centre received more reservations of overnight accommodations than day camp, entertaining a wide spectrum of target groups ranging from youth, parents, adults, to parishioners.

The premises of Caritas Tsuen Wan Activity Centre ("The Centre") continued to be used as second-hand shop for re-training programmes of the Rehabilitation Service until mid-October 2010. The Centre received funding from the Hong Kong Jockey Club Charities Trust for a large-scale revitalization project, which is planned for completion around September 2011.

Cooperation between Caritas and Parishes

Local Service Coordinators ("LSCs") coordinated the Local Parish Liaison Teams for all deaneries, serving as the link between Caritas, parishes and the Diocesan organizations. Matters discussed in the Steering Group between Caritas and Parishes meetings were communicated to Caritas liaison staff for follow-up. Parishes were kept informed on the latest development on Caritas work and collaboration between parishes and social services was promoted.

Fundraising Activities

LSCs organized twelve visits for the Chief Executive / Deputy Chief Executive to various parishes in 2010 for purposes of promoting Caritas services and raffle tickets.

LSCs, in their capacity as Bazaar Superintendents, managed the logistics and general operation of the bazaars in six locations.



Bazaar stalls at Tuen Mun Cultural Square

Administration Support to Diocesan Programme

The Local Services offered assistance to a prize presentation ceremony of the Lenten Charitable Schools Award Scheme.

International Liaison

To be in line with Caritas Asia's priority for developing sustainable agriculture programmes, Caritas - Hong Kong assisted its China partner in Shaanxi on practices of organic farming using seed fund transferred from previous project of former Asia Partner for Human Development.



Caritas - Hong Kong's monitoring visit to Caritas - Xian sustainable agriculture project: fruit trees using organic fertilizers

5.2 HOSPITALITY SERVICES

General Remarks

Hospitality Services comprise Lodge Service, Hostel Service and Catering & Retail Services. The income so derived by the Services helps to support the welfare services of Caritas – Hong Kong.

Staff Development and Training

Hospitality Services conducted a number of sessions on training and development on various aspects for all Managers to provide better service and maintain competitive advantage.

LODGE SERVICE

Objectives

Lodge Service comprises of Caritas Bianchi Lodge, Caritas Lodge and Caritas Oswald Cheung International House offering comfortable accommodation to businessmen and budget travellers at a competitive price.

Highlights and Achievements of the Year

Wifi Installation at Caritas Bianchi Lodge & Caritas Oswald Cheung International House – With the new facelift at Caritas Bianchi Lodge after its renovation project, most of its facilities had been modernized so as to give the guests a feeling of **“the best value for money”** for choosing to stay at our Lodge. Therefore, a value-added service with the Wifi Installation was for their convenience and comfort. Caritas Oswald Cheung International House was no way behind its sister lodge in that Wifi Installation was also available for the convenience and comfort of guests.

To re-juvenate Caritas Bianchi Lodge, a new facelift and Renovation work of Phase I was completed by the beginning of March 2011. The 90 newly renovated rooms offered excellent accommodation facilities to worldwide travellers and booking reservations were favourably received.



Exterior of Caritas Bianchi Lodge



New Guest Room

Caritas Lodge continues to take on long-staying guests and because of the close proximity to the two private hospitals in the vicinity, it provided a good accommodation for people requiring medical check-up facilities.

Meantime, Hospitality Services signed an agreement with the Diocesan Liturgy Commission on providing them with competitive seasonal “Rates on Lodge Accommodation” and with Caritas Lodge benefiting most from this Agreement. This would boost the leverage of inter-church activities.

Caritas Oswald Cheung International House continues to concentrate on group travellers. Albeit remotely situated, business seemed to be improving as the Hong Kong economy was showing a positive upturn.

Types of Services and Output

During 2010/2011, Caritas Bianchi Lodge served a total of 33,343 guests compared to a total of 50,120 guests in 2009/2010, thus representing a 33.47% decrease over 2009/2010. The decrease was attributed to Phase I of the Renovation work commencing July 2010 and with work completed in March 2011.

Caritas Lodge served a total of 24,891 guests compared to a total of 22,020 guests in 2009/2010, thus representing a 13.04% increase, while Caritas Oswald Cheung International House served a total of 68,437 guests compared to a total of 59,305 guests in 2009/2010, thus representing a 15.4% increase.

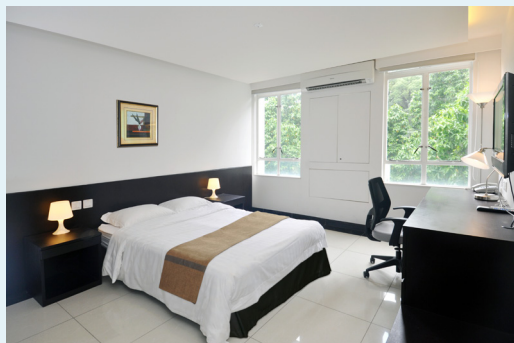
HOSTEL SERVICE

Objectives

“Best value for money” was and had always been the motto of Hostel Service and therefore, Hostel Service offers economically-priced, fully-furnished accommodation with basic amenities to students and people who live away from home for various reasons.

Highlights and Achievements of the Year

After a complete renovation in 2009/2010, the Caritas Hostel – Caine Road 10th Floor continues to provide comfortable accommodation to all walks of life.



A new picture of Caritas Hostel – Caine Road 10th Floor

Types of Services and Output

Hostel Service maintains six hostels with three on Hong Kong Island: Caritas Hostel – Caine Road, Caritas Hostel – Kennedy Town and Caritas Hostel – Ling Yuet Sin; one on Kowloon side: Caritas Hostel – Ngau Tau Kok and two in the New Territories: Caritas Hostel – Tsuen Wan and Caritas Hostel – Domus Fidei.

Hostel Service recorded an average room occupancy of 94% compared to 91.4% in 2009/2010. This represented a 2.6% increase over 2009/2010.

CATERING SERVICE

Objectives

Catering Service encompasses the operation of restaurants, canteens and tuckshops for the provision of meals, food and beverages to the community at large. All restaurants provide study placements and internship for students of Caritas Community and Higher Education Service and those of other local higher learning institutions.

Highlights and Achievements of the Year

I-Media – Catering Service had made an avant-garde step forward by using I-Media as a search engine on the Internet in improving the distribution and market exposure of our outside catering service.

New Menu & Food Tasting – New dishes and food tasting go hand-in-hand and to this end, Catering Service conducted a series of new menus' change every two months. On top of a menu change, we also introduced a "Food Tasting Session" targeting "in house" and in the first instance at our Heads of Services for enhancing and improving on quality standard.

Inter-church activities – The concept of Catering Service promoting inter-church activities, targeting at wedding receptions by providing tailor-made menus to suit the newly-wed couples was well received by the churches selected, namely The Cathedral of the Immaculate Conception, Rosary Church, St Teresa's Church and St Margaret Mary's Church. Hopefully Catering Service could extend services to suit different occasions at different churches.

Since 2005 and until 2010, Catering Service was successful in providing service at a Christmas Party to the same worldwide logistics company.

In addition, Catering Service also provided services at a business launching cocktail reception at Cyber Port for a global chemical company.

The Service was also successful in winning a three-year contract for operating the tuckshop at Caritas Bianchi College of Careers in Tseung Kwan O from October 2010 onwards. This operation involved supplying lunch boxes to the students.

To economize on non-profitable operation, the tuckshops of nine Caritas Schools were closed down.

Types of Services and Output

The 4 Caritas restaurants and 1 canteen served a total of 983 customers daily whilst the 3 tuckshops served a combined daily average of more than 981 customers.



Caritas Restaurant – Caine Road

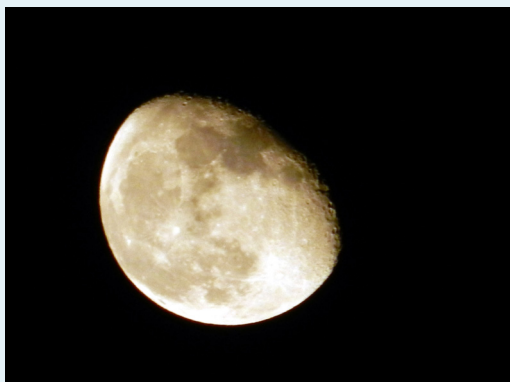


The Cafeteria, Caritas Oswald Cheung International House

5.3 CAMP SERVICES

Objectives

The objectives of the Camp Services are to provide a non-profit-making service for the public from all walks of life, offering them a group-living experience in a setting close to the natural environment, and with provision of indoor and outdoor, social, recreational, educational, sports and other leisure activities and facilities so as to enhance their physical, mental and social well-being.



A close-up photo of the moon was taken by a student using our powerful star glazing telescope



The 28th Cheung Chau Island Canoe Race



To make a raft with simple materials is part of the leadership training programme

Highlights and Achievements of the Year

In cooperation with Caritas Chan Chun Ha Field Study Centre, there were 5,205 students participated in various field study courses during school year 2010/2011. The Camp mainly provided accommodation, meals and star glazing activity for the students in the five-day, three-day and two-day overnight and one-day study course.

The Outdoor Education Camp Programme, being one of the essential camp programmes, attained a relatively good rating in areas such as communication, problem solving skills, critical thinking skills, creativity, food, camp facilities, staff attitude, public education, cross-curricular activity, collaboration skills, self management skills and professionalism of camp instructor in comparison with other camps in Hong Kong, according to the Outdoor Education Camp Opinion Survey Findings for the school year 2009/2010 published by the Education Bureau.

The 28th Cheung Chau Island Canoe Race was held by the Camp Services on 6 March 2011.

Staff Development and Training

A staff development programme was held for 20 staff members between 29 January 2011 and 30 January 2011 in Shenzhen. The purpose of this event was to enhance communication among staff as well as to experience the hospitality industry in China.

5.4 CARITAS JANITORIAL SERVICE

Caritas Janitorial Service (“CJS”), a self-sustaining service providing specialized cleaning, security, maintenance and repair services to Caritas units and parishes, the CJS employs 106 staff during the year.

The achievement of the Service lies in its ability to meet the needs of its service partners – by providing reliable and professional janitorial service, and the needs of its employees – by providing economic empowerment. In addition to employing skilled artisans and veteran security guards, the Service engages the service of homemakers in nearby housing estates to offer them jobs with steady income and the opportunities to learn or to regain vital employment skills.



To repair the floor tiles at the CFAE Teaching Kitchen on the 2nd floor of Block A Caritas House



A carnival showing tri-party collaboration among Christ the Worker Parish, Caritas Community and Higher Education Service and Caritas Ngau Tau Kok Community Centre

5.5 COOPERATION BETWEEN CARITAS AND PARISHES

The purposes of cooperation between Caritas and the parishes is to foster a community spirit and to enhance mutual support in initiating and sustaining joint efforts in matters relating to social concern, human development and charitable activities.

A three-pronged approach is adopted to ensure effectiveness of cooperation between Caritas and the parishes. The approach is implemented through:

- (i) The Steering Group on Cooperation between Caritas and Parishes (“Steering Group”) under the Chairmanship of a Vicar General, all eight Deans and Caritas Local Service Coordinators;
- (ii) Local Parish Liaison Teams of Caritas which hold regular meetings with representatives from various Caritas services and from the eight Deaneries; and
- (iii) The Parish Social Service Unit of the Social Work Services of Caritas.

Steering Group on Cooperation between Caritas and Parishes

To enhance Parishes and Caritas cooperation, members of the Steering Group had widely disseminated the messages of cooperation in a broader perspective. It included assistance rendered for organizing Mission Sunday deanery events and parish summer programmes. The successful tri-party collaboration experience among parishes, Catholic schools and Caritas units in East Kowloon Deanery was shared.

Parish Social Service

The Parish Social Service is responsible for providing social work services to assist parishes in the social development of their parishioners. It works in collaboration with parishes in Christian formation and charity work. Family and individual counselling services, emergency relief and training volunteers are provided for parishioners.

Social Services

The social work services units maintain close links with 54 parishes and 18 Catholic associations through regular contacts. Collaborations include providing youth volunteer training, promoting social concern and civic education in parishes, organizing educational talks and volunteer services for the families, deprived elderly, disabled people and migrant children, etc. For the year 2010/2011, over 200 programmes and group activities were organized with over 10,000 attendance. The workers also provided assistance for 9 Social Concern Groups and 29 Family Movement Groups.

Pre-marital Courses

Pre-marital courses were organized on a monthly basis for the parishioners intending to get married. In the past year, 22 pre-marital courses had been run for 322 couples who had registered for marriage at the Catholic Churches. The content covered communications, conflict resolution, marriage preparation, natural family planning and understanding marriage from a Christian perspective. In addition, 76 couples chose to participate in pre-marital couple counselling. They also joined a lecture on Christian view of marriage and natural family planning.



Leaflet of Pre-marital Courses

5.6 MAINLAND SERVICES

General Remarks

Mainland Service Desk of Caritas – Hong Kong was established in 1986, aiming at improving the living standard of the poor villagers in mountain regions and helping them become economically independent. Mainland services are not funded by Hong Kong Government or any other funding body. Most of the services are supported by Hong Kong and overseas donors.

Limited manpower and financial resources make it necessary for us to set priority in providing Mainland services in small scale to the relatively poorer regions, including Shaanxi, Hebei, Gansu, and Shanxi provinces. Today the Mainland services have already extended to more than 10 provinces.

Highlights and Achievements of the Year

Through the cooperation with local leaders, we learn more about the local needs. These local leaders also help us supervise our projects. Apart from financial support, necessary training and encouragement are also provided to help the local leaders develop their own social services, so as to raise the local living standard as a whole. Two main services are provided: Training programmes and funding assistance on small projects for the betterment of the Mainland rural people.



Self-sufficient business for the HIV carriers in Yongqing county, Hebei province



Emergency relief to the flood victims in Shaanxi province

Training programmes and Funding projects

Caritas – Hong Kong has provided three training programmes for the Mainland partners and eight types of funding projects as follows:

Project Nature	Number of projects or beneficiaries (from April 2010 to March 2011)
(1) Scholarship for primary, secondary and post-secondary students	268 primary / secondary school students and 39 post secondary school students
(2) Improvement of rural school facilities	3 schools
(3) Improvement of facilities for rural clinic and orphanages	1 clinic and 3 orphanages
(4) Foster Parents Programme for the disabled children and the abandoned baby girls	38 children
(5) Water supply	4 villages
(6) Living allowance to the elderly and the disabled	164 elderly / disabled persons
(7) Medical or operation allowance for the deprived patients	33 patients
(8) Allowance on the life improvement scheme	118 families

Brief report on the relief work of the “5.12” Sichuan Earthquake

Right after the 8 magnitude earthquake on 12 May 2008, Caritas – Hong Kong immediately provided funding assistance from Relief Emergency Fund to the victims in the affected areas, including Sichuan, Gansu and Shaanxi provinces. Some of the rehabilitation projects are still in progress. Brief information is listed as follows:

Project Location	(1) Sichuan province (2) Gansu province (3) Shaanxi province
Project No.	47
Project Nature / No.	Emergency relief: 12 House / Community facilities reconstruction: 15 Purchase of equipment for Community / School: 7 Rehabilitation projects: 7 Church reconstruction: 6
Completed Projects	38
Projects in progress	9
Total amount spent/committed	HK\$38,233,196.-

Brief report on the relief work of the “4.14” Qinghai Earthquake

The 7.1 magnitude earthquake in Yushu county of Qinghai province on 14 April 2010 also imposed negative impact on its neighbouring area, Shiqu county of Sichuan province. Some of the rehabilitation projects are still in progress. Brief information is listed as follows:

Project Location	(1) Yushu county of Qinghai province (2) Shiqu county of Ganzi prefecture, Sichuan province
Project No.	7
Project Nature / No.	Emergency relief: 2 Schoolhouse reconstruction and facilities: 2 Community facilities reconstruction / purchase of equipment: 1 Mother-Baby programme/Rehabilitation projects: 2
Completed Projects	4
Projects in progress	3
Total amount spent/committed	HK\$7,057,611.-

Brief report on the relief work of the summer flood in 2010

Severe flood in the summer of 2010 hit various provinces hardly, resulting great loss of lives and property. Thousands of people were affected. Some of the rehabilitation projects are still in progress. Brief information is listed as follows:

Project Location	(1) Southern part of Shaanxi province (2) Zhouqu county of Gansu province (3) Yuanling county of Hunan province
Project No.	6
Project Nature / No.	Emergency relief: 3 House reconstruction: 1 Road reconstruction: 1 Floodwall construction: 1
Completed Projects	3
Projects in progress	3
Total amount spent/committed	HK\$643,346.-

NUMBER OF PARTICIPANTS BY PROGRAMME



Family Service

Objectives: To provide professional and quality service in facilitating harmonious relationship within the family, so that members within the family can perform at their full potential in face of challenges. Basing upon Christ's love and starting from the family as a unit, promote mutual forgiveness, peaceful communication, and social inclusion within our society.

• 8 Integrated Family Service Centres	(No. of cases)	9,998
• 1023 groups / programmes	(Attendance)	63,542
• 39 schools receiving School Social Work Service	(Students served)	38,728
• 2 Centres for Ex-drug Abusers and their Families	(No. of cases)	853
• 1 Residential Treatment Centre for Young Male Drug Abusers	(Capacity / Total no. of admission / Occupancy rate)	28 / 110 / 88%
• 4 Clinical Psychology Service Units	(No. of cases)	323
• 2 Family Aide Service Units	(No. of cases)	78
• 1 Family Crisis Support Centre	(Live-in cases / Hotline calls)	779 / 22,402
• 1 Addicted Gamblers Counselling Centre	(No. of cases / Hotline calls)	479 / 5,767
• 1 Primary School Guidance Project	(No. of schools served)	22
• 1 Human Empowerment & Achievement Training Centre	(No. of cases / Attendance of group & programmes)	192 / 1,323
• 1 Project for Childhood Trauma Treatment and Sex Education	(No. of group / Attendance)	6 / 88
• 1 Family Growth Enlightenment Project	(No. of cases / Attendance of programmes)	38 / 13,375
• 1 Migration Service	(No. of cases)	65



Services for the Elderly

Objectives: To provide community care and support services to the elderly aged 60 or over. The ultimate objective is to help them to maintain their general well-being and quality of life as well as to uphold their self respect and ability to live actively in the community.

• 2 District Elderly Centres	(No. of members / Attendance)	3,743 / 395,773
• 10 Elderly Centres	(No. of members / Attendance)	7,414 / 518,118
• 2 Day Care Centres for the Elderly	(Cases)	137
• 9 Residential Homes (Subvented & Non-subvented)	(Residents)	1,330
• 15.5 Integrated Home Care Service Teams	(Cases)	3,581
• 1.5 Enhanced Home & Community Care Service Teams	(Cases)	182



Rehabilitation Service

Objectives: To provide comprehensive and effective rehabilitation training programmes, sheltered work, residential care, vocational guidance, social and recreational programmes for disabled young children and adults with intellectual or mental disabilities. These programmes endeavour to develop their potentials and capabilities and to enhance their personal growth for more self-reliance and for fuller participation in community life.

• 1 Special Child Care Centre	(Capacity / Total no. of children served)	60 / 86
• 2 Special Provision Programmes for Autistic Children	(Capacity / Total no. of children served)	12 / 22
• 2 Early Education and Training Centres	(Capacity / Total no. of children served)	185 / 266
• 2 Occasional Child Care Services	(Capacity / Total no. of children served)	4 / 237

• 1 Comprehensive Intervention Programme for Autistic Children and School-based Professional Support Services for Persons with Autism	(Capacity / Total no. of children served)	43 / 90
• 1 District -based Speech Therapy Service	(Capacity / Total no. of children served)	234 / 224
• 1 Professional Support Services for Children with Special Learning Needs	(Total no. of children served)	1,096
• 1 Parents Resource Centre	(Total no. of families served)	856
• 2 Sheltered Workshops	(Capacity / Total no. of workers served)	276 / 281
• 1 Supported Employment Service	(Capacity / Total no. of workers served)	10 / 13
• 5 Hostels for Persons with Intellectual Disabilities	(Capacity / Total no. of residents served / Total no. of cases served by respite service)	252 / 253 / 112
• 1 Supported Hostel for Persons with Intellectual Disabilities	(Capacity / Total no. of residents served)	8 / 6
• 5 Day Activity Centres	(Capacity / Total no. of trainees served)	257 / 260
• 1 Hired Vehicle Service for Persons with Intellectual Disabilities	(Capacity / Total no. of clients served)	30 / 30
• 1 District Support Centre	(Total no. of members served)	225
• 1 Integrated Vocational Training Centre	(Capacity / Total no. of trainees and workers served)	220 / 313
• 1 Long Stay Care Home	(Capacity / Total no. of residents served)	425 / 442
• 2 Halfway Houses	(Capacity / Total no. of residents served)	120 / 151
• 1 Supported Hostel for Persons with Mental Illness	(Capacity / Total no. of residents served)	23 / 24
• 1 Integrated Vocational Rehabilitation Service Centre	(Capacity / Total no. of workers served)	130 / 173
• 2 Community Mental Health Care Services	(Capacity / Total no. of cases served)	100 / 242
• 1 Community Mental Health Link	(Capacity / Total no. of cases served)	150 / 412
• 2 Community Mental Health Intervention Projects	(Capacity / Total no. of cases served)	265 / 223
• 2 Integrated Community Centres for Mental Wellness	(Capacity / Total no. of cases served)	1,620 / 728
• 4 Projects on Vocational Rehabilitation Training	(Total no. of trainees served)	267



Child Care Service

Objectives:

- To provide a pleasant learning environment and to foster the holistic development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To provide half-day and whole-day education and child care service to children under seven with priority to the working parents and families with children with special education need.

- To advocate the concept of learning through play and to adopt the teaching modes of Small Group Learning, Activity Approach and Project Learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self discipline and problem-solving, creative thinking and adjustment to changing environment.
 - To foster parent-child relationship and to enhance parent-school collaboration.
- | | | |
|---|--------------------|--------|
| • 9 Nursery Schools | (Total no. served) | 1,175 |
| • 16 Teams of Integrated Programme Service for Mildly Disabled Children (Nursery Schools) | (Total no. served) | 136 |
| • 9 Teams of Occasional Child Care Service | (Total no. served) | 2,652 |
| • 8 Teams of Extended Hours Child Care Service | (Total no. served) | 14,262 |
| • Children Advanced Talent and Education Related Programme ("CATERP") | (Total no. served) | 2,458 |



Youth and Community Service

Objectives: To promote integral human development of young people and communities through the process of understanding, concern, participation and co-responsibility. The development process encourages a sense of individual and communal responsibility for the promotion of mutual care and social integration.

• 6 Community Centres, 6 Libraries and Study Rooms	(No. of Attendance)	1,112,738
• 1 Children and Youth Centre, 1 Library and Study Room	(No. of Attendance)	92,803
• 7 Integrated Children and Youth Services Centres, 2 Libraries and Study Rooms, 11 School Social Work Units, 1 Overnight Outreaching Service for Young Night Drifters Team	(No. of Core Programme Attendance)	240,596
• 2 District Youth Outreaching Social Work Teams	(No. of Cases)	1,807
• 1 Hugs Centre (Counselling Centre for Psychotropic Substances Abusers)	(No. of Cases)	302
• 10 After School Care Programmes	(No. of Children)	512
• 1 Mutual Help Child Care Centre	(No. of Attendance)	1,797
• 1 Student Guidance Service (Primary School)	(No. of Attendance)	297,757
• 1 Understanding Adolescent Project (Primary)	(No. of Attendance)	19,547
• 2 Supportive Service Projects for Children with Special Educational Needs	(No. of Attendance)	17,582
• 1 Computer Recycling Project	(No. of Collected Items)	88,000
• 1 Teenage Mother Support Service Project	(Total no. served)	144
• 1 Community Mental Health Project	(No. of Attendance)	107,421
• 1 Project of Community Service for Ethnic Minority Groups	(No. of Attendance)	10,369



Community Development Service

Objectives: To encourage people to be involved in solving individual and community problems, and to dedicate themselves to the development of genuine human communities through a constant process of awareness, participation and sharing. The participation process is intended to facilitate the promotion of understanding, mutual aid, respect and social integration among groups and in the community.

• 7 Neighbourhood Level Community Development Projects	(No. of Attendance)	94,190
• 1 Asian Migrant Workers Social Service Project	(No. of Attendance)	39,664
• 1 Development Project for Grassroots Organizations	(No. of Attendance)	53,620
• 1 Labour Development Project and Counselling Hotline for Unemployed	(No. of Attendance)	88,590
• 1 Women Development Project	(No. of Attendance)	20,645
• 1 Mutual Aid Centre for Single Parent Families	(No. of Attendance)	41,892



Other Social Work Services

Objectives:

- To assist the families and individuals in crisis to re-integrate into the community through the hostel service.
- To provide counselling and residential care service for adolescent girls, who have behavioural, emotional and family problems.

• Caritas Hostel - Hung Hom	(Capacity / No. of residents served)	50 / 194
• Caritas Jockey Club Hostel - Choi Wan	(Capacity / No. of residents served)	40 / 115
• Caritas Pui Tak Centre	(Capacity / No. of residents served)	24 / 36
• Caritas Pelletier Hall	(Capacity / No. of residents served)	110 / 175
• Parish Social Service Unit		
Pre-marital counselling sessions	(couples)	76
Pre-marital programme	(programmes / couples)	22 / 322
Social Concern Groups	(No. of groups)	9
Family Movement Groups	(No. of groups)	29



Pre-school Education Service

Objectives:

- To foster the balanced development of young children in social, intellectual, physical, moral, aesthetic and spiritual aspects of life with God's love.
- To provide pre-school education to children aged 3-6 from the low-income, single-parent or working parents families.
- To advocate the concept of learning through play and initiate child-centered learning in order to develop young children's initiatives in learning, good living habits, self-confidence, abilities in self discipline and problem-solving, and adjustment to changing environment.
- To foster parent-child relationship and to enhance parent-school collaboration.

• 2 Kindergartens	(Total no. served: Half-day/full-day)	92 / 131
• 1 Pre-school Education Material Reference Centre	(Total no. served)	2,771
• 1 Parent-child Resource Centre	(Total no. served)	7,292
• Children Advanced Talent and Education Related Programme ("CATERP")	(Total no. served)	618



Special Education Service

Objectives: To provide vivid and effective learning programmes to students with special education needs for their integral growth and development. We aim at nurturing their civic responsibilities and character as well as realizing their physical, mental and social capabilities, such that they can integrate themselves into the community and lead a dignified living, and hence contribute to well-being of society.

- 5 special schools for students with intellectual disabilities
(among which 3 are attached with a boarding section)
Capacity 412 students + 147 five-day boarders + 10 seven-day boarders
Total no. of students served 374 students + 140 five-day boarders + 7 seven-day boarders
- 1 special school for students with social development difficulties
Capacity 135 students
Total no. of students served 200 students
- 1 special section for students with hearing impairment (closed w.e.f. 1 September 2010)
(with supportive services for the integrators)
Total no. of students served 34 students



Vocational Training and Education Service

Secondary Education

Objectives: To offer secondary education for graduates of primary schools. Teenagers aged between 12 and 19 are given secondary education by providing a 7-year curriculum, consisting of ordinary and technical subjects in order to cater for their different abilities, aptitudes and inclinations.

- 8 secondary schools offering 7-year secondary education
Capacity 4,761

Senior Secondary Education

Objectives: To open up an alternate further studies pathway for senior secondary students. An all-rounded education together with multiple intelligence training is offered to provide a holistic development for students. The curriculum includes secondary 4 to 7 education and 1-year professional certificate programme. Apart from HKCEE subjects, students can choose other practical subjects like tourism, animation and cosmetic science, etc.

- 1 Direct Subsidy Scheme senior secondary school
Capacity 132

Apprentice Training

Objective: To provide training for specific industry by giving an integration of workshop training and part-time day release courses offered by professional education institutes to teenagers aged 15 or above.

- 2 apprentice training centres offering training of printing and auto repairs
Capacity 4

Field Studies

Objective: To provide secondary 6 and 7 students with Advanced Level field studies training.

- 1 field studies centre
Capacity 210



Community & Higher Education Service (CHES)

Objectives: In an effort to advocate lifelong learning, CHES has been providing education with open access and developing a wide range of programmes in order to enable people to possess the knowledge and skills, creativity and capability of proactively dealing with change and to facilitate the growth of a knowledge society.

- 2 Higher Education Institutes
 - 39 Community Education Institutes / Centres
 - 8 Support / Professional Education Services
- Capacity: 51,741



Medical Services

Objectives: To provide primary medical and dental care to the community.

Caritas Medical Centre

- In-patients: Admission (patients) 41,204
- Occupancy rate 81%
- Out-patients: (total no. treated) : general 246,323
- specialist 334,732

Canossa Hospital (Caritas)

- In-patients: Admission (patients) 10,055
- Occupancy rate 63%
- Out-patients: (total no. treated) : general 40,991
- specialist 7,117

Precious Blood Hospital (Caritas)

- In-patients: Admission (patients) 3,590
- Occupancy rate 44.81%
- Out-patients: (total no. treated) : general 20,457
- specialist 22,047

Clinic Services

- 3 Caritas Medical Clinics (patient / visit) 9,438
- 3 Caritas Dental Clinics (patient / visit) 17,787



Local Services

Objectives:

- To provide administrative support and coordinating services with a view to enhancing collaboration amongst deaneries, parishes and service units.
 - To assist in fundraising activities and maintain close liaison between Caritas and parishes, Catholic schools and the community at large to foster and promote a well-received caring image.
 - To manage the janitorial services, facilitate the operations of Caritas hostels, and assist the Agency in international liaison work.
- 6 Community Halls (with meeting rooms) (Annual Attendance) 249,464
 - 2 Caritas Activity Centres (Annual Attendance) 1,013
 - 6 bazaars (Annual Attendance) 101,479



Hospitality Services

Lodge Service

Objectives: To offer comfortable accommodation to budget travellers at reasonable prices.

- | | | |
|------------|-----------------------------------|---------|
| • 3 lodges | Number of guests (yearly average) | 126,671 |
|------------|-----------------------------------|---------|

Hostel Service

Objectives: To offer economically-priced, fully-furnished accommodation with basic amenities to people who live away from home because of distance from work or over-crowded living conditions, and to students and expatriate workers on short-term stay in Hong Kong.

- | | | |
|-------------|-------------------------------------|-----|
| • 6 hostels | Number of residents (daily average) | 219 |
|-------------|-------------------------------------|-----|

Catering Service: Restaurants / Canteen / Tuckshops

Objectives: To operate restaurants, canteen and tuckshops, Catering Service serves meals, food and beverages to patrons of Caritas services.

- | | | |
|-------------------------------|-----------------------------------|-----|
| • 4 restaurants and 1 canteen | Number of patrons (daily average) | 983 |
| • 3 tuckshops | Number of patrons (daily average) | 981 |



Camp Services

Objectives: To provide a non-profit-making camping service for the public from all walks of life, offering them a group-living experience in a setting close to the natural environment and with provision of indoor and outdoor, social, recreational, educational, sports and other leisure activities and facilities so as to enhance their physical, mental and social well-being.

No. of residential campers

Caritas Jockey Club Ming Fai Camp	24,353
Caritas Oi Fai Camp	12,296
Caritas Jockey Club Siu Tong Camp	7,181
Caritas Ka Fai House	2,925

No. of day camp participants

Caritas Jockey Club Ming Fai Camp	1,661
Caritas Oi Fai Camp	951

Outdoor Education Camp	(Number of participating students)	4,703
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CARITAS – HONG KONG

CONSOLIDATED BALANCE SHEET AS AT 31ST MARCH 2011

	<u>2011</u>	<u>2010</u>
	HK\$	HK\$
NON-CURRENT ASSETS		
Property, Plant and Equipment	373,207,992	352,744,095
Investment Properties	3,264,000	3,332,000
Defined Benefit Plan Asset	20,743,000	18,419,000
Held-to-Maturity Financial Assets	4,570,218	4,538,884
Available-for-Sale Financial Assets	50,000,000	72,000,000
	<u>451,785,210</u>	<u>451,033,979</u>
CURRENT ASSETS		
Inventories	1,780,568	1,543,132
Accounts Receivable, Deposits and Prepayments	61,916,396	122,727,374
Fixed Deposits with Maturities over Three Months	53,397,091	47,410,352
Pledged Fixed Deposits	57,438,661	57,251,454
Cash and Cash Equivalents	693,603,105	598,709,284
	<u>868,135,821</u>	<u>827,641,596</u>
Less: CURRENT LIABILITIES		
Accounts Payable and Accruals	37,278,536	29,209,901
Tuition and Other Fees Received in Advance	64,560,971	56,388,858
Provision for Staff Benefits	41,371,937	42,050,882
Deferred Income	152,817,141	163,404,339
Loans Repayable within One Year - Unsecured	10,000,000	10,000,000
Loans Repayable within One Year - Secured	10,900,000	10,900,000
	<u>316,928,585</u>	<u>311,953,980</u>
NET CURRENT ASSETS	<u>551,207,236</u>	<u>515,687,616</u>
TOTAL ASSETS LESS CURRENT LIABILITIES	1,002,992,446	966,721,595
NON-CURRENT LIABILITIES		
Loans Repayable after One Year - Secured	<u>(161,300,000)</u>	<u>(172,200,000)</u>
NET ASSETS	<u>841,692,446</u>	<u>794,521,595</u>
Represented by:		
ACCUMULATED SURPLUS	390,859	52,196
SWS RESERVE FUNDS	Note 1 243,758,831	238,557,327
DESIGNATED & DEVELOPMENT FUNDS AND RESERVES	Note 2 348,330,695	306,467,975
UNCOMPLETED PROJECTS FUNDS	Note 3 228,469,061	231,025,097
DEFINED BENEFIT PLAN	20,743,000	18,419,000
	<u>841,692,446</u>	<u>794,521,595</u>

Note 1: Reserve is inclusive of Provident Fund, LSG Reserve and other designated funds

Note 2: Reserves pertain to designated funds earmarked for specific purposes

Note 3: Funds/Donations received from projects related services/works which may span over one year and have not yet completed at the time of financial reporting

AUDITOR'S REPORT (Extract):

We have audited the consolidated financial statements of Caritas - Hong Kong ("the Organization") and its subsidiary (together "the Group") which comprise the consolidated balance sheet as at 31st March 2011, and the consolidated statement of comprehensive income and consolidated cash flows statement for the year then ended, and a summary of significant accounting policies and explanatory notes.

We conducted our audit in accordance with the Hong Kong Standards on Auditing issued by the Hong Kong Institute of Certified Public Accountants.

In our opinion, the consolidated financial statements give a true and fair view of the state of the Group's affairs as at 31st March 2011 and of its surplus and cash flows for the year then ended in accordance with the Hong Kong Financial Reporting Standards.

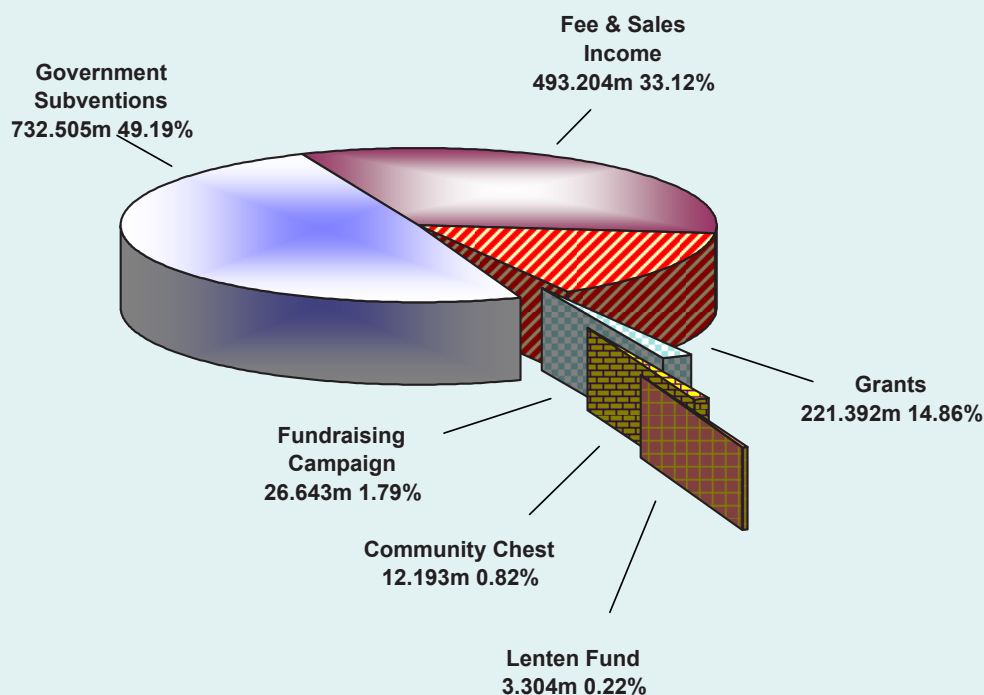
F. S. Li & Co.
Certified Public Accountants

17th October 2011

Approved and authorised for issue by the Board of Management

Caritas - Hong Kong

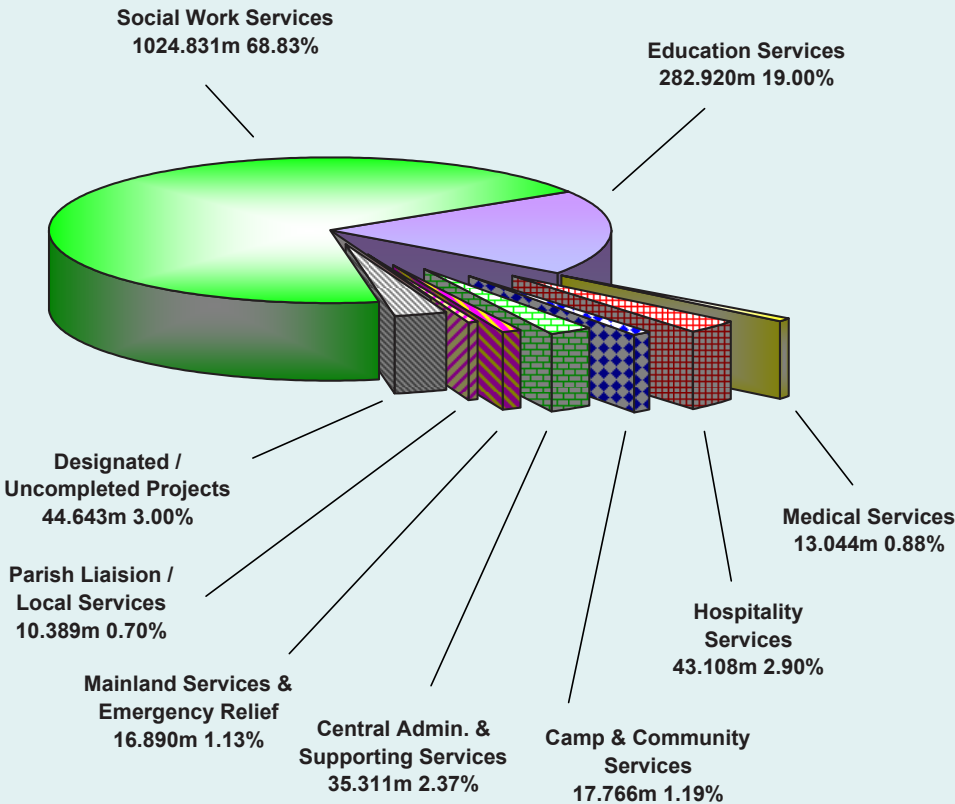
Sources of Income for the Financial Year 2010/2011



Income	2010/11 (HK\$ m.)		%
Government Subventions			
• Social Welfare Department	672.731		45.17
• Education Bureau	36.182		2.43
• Various Departments	23.592		1.58
	732.505		49.19
Fee & Sales Income			
• SWS	165.786		11.13
• Education Services	239.548		16.09
• Medical Services	12.846		0.86
• Hospitality Services	54.699		3.67
• Camp & Community Services	10.462		0.70
• Others	9.863		0.66
	493.204		33.12
Grants			
• Employees Retraining Board	37.590		2.52
• Lotteries Fund	50.553		3.39
• Jockey Club	28.147		1.89
• Private Donations	105.102		7.06
	221.392		14.86
Fundraising Campaign		26.643	1.79
Community Chest		12.193	0.82
Lenten Fund		3.304	0.22
TOTAL		1,489.241	100.00%

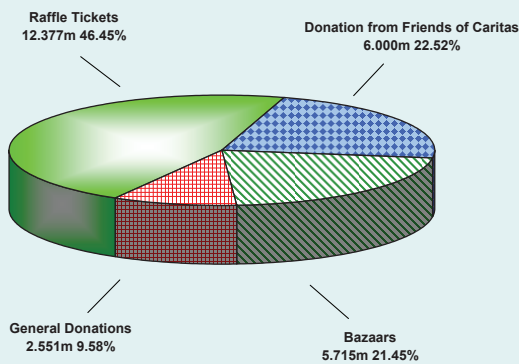
Caritas - Hong Kong

Allocation of Recurrent Expenditure for the Financial Year 2010/2011



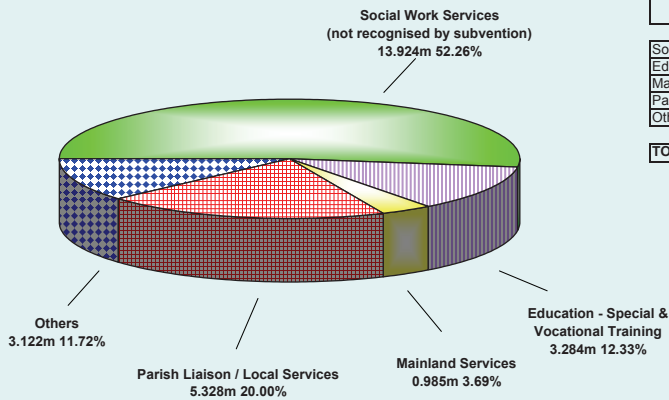
Allocation / Recurrent Expenditure	2010/11 (HK\$ m.)	%
Social Work Services	1024.831	68.83
Education Services	282.920	19.00
Medical Services	13.044	0.88
Hospitality Services	43.108	2.90
Camp & Community Services	17.766	1.19
Central Admin. & Supporting Services	35.311	2.37
Mainland Services & Emergency Relief	16.890	1.13
Parish Liaison / Local Services	10.389	0.70
Designated / Uncompleted Projects	44.643	3.00
TOTAL	1,488.902	100.00%

Caritas - Hong Kong Sources of Fund Raising Campaign for the Financial Year 2010/2011



Sources of Funds	2010/11 (HK\$ m.)	%
Raffle Tickets	12.377	46.45
Donation from Friends of Caritas	6.000	22.52
Bazaars	5.715	21.45
General Donations	2.551	9.58
TOTAL	26.643	100.00%

Caritas - Hong Kong Allocation of Recurrent Expenditure from Income of Fund Raising Campaign for the Financial Year 2010/2011



Services	2010/11 (HK\$ m.)	%
Social Work Services	13.924	52.26
Education - Special & Vocational Training	3.284	12.33
Mainland Services	0.985	3.69
Parish Liaison / Local Services	5.328	20.00
Others	3.122	11.72
TOTAL	26.643	100.00%

THE COUNCIL

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(Until December 2010)
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(From January 2011)

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Mr Anthony Wong
From July 2010:
Ms Elsa Lo
From October 2010:
Mr Stephen Chan
Ms Gemma Lui
From January 2011:
The Rev L. Bonalumi, PIME

ACKNOWLEDGEMENTS

We would like to express our sincere appreciation for the financial and material assistance, encouragement and active support received throughout the year from:

Individuals

- Rev Joseph Liu
- Rev Dominic Lui Chi Man
- Rev Joseph Ng
- Rev Deacon Joseph Sung
- Sr Cecilia Wong
- Mr Albert Chan
- Mr Bernard Y L Chan
- Dr Francis Chan Nai Kwok
- Mr & Mrs Glenn Chan
- Mr Chan Hoi Wo
- Mr Chan Ka Kui, BBS JP
- 陳建同、陳建熹、陳建廷
- Prof Lily Chan
- The Hon Paul M P Chan, MH JP
- Dr Peter P K Chan
- 陳珮婷女士
- Dr Robin Chan, GBS JP
- Mr & Mrs Ronald Chan King To
- The late Madam Chan Shui King
- Mr Simon Chan Siu Man
- Mr Baldwin Cheng Shing Fung
- Mr Francis Cheng
- 鄭博軒、鄭博維
- Mrs Pauline Cheung, OBE JP
- Mr & Mrs Cheung Sai Yam
- Ms Chong Yuen Kwan
- Mr Albert Chow
- Mrs Shelley M Chow
- Mrs Veronica Choy
- Mr John Chu
- Mrs Florence Chuang, JP & Family
- Sergeant Chun Ho Lau
- Mr Peter Chung Siu Kin
- Mr Raymond Chung

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- Ms Cherri Ho
- Madam Ho Pik Kit
- Mr Ho Sai Chu
- Ms Ho Wai Chu
- Mr Joseph T F Hui
- Dr Kenneth Hui Kwok Kuen
- Mrs Vivian Hung Wong Lai Ping
- Mr C M Koo
- 關健聰先生
- 郭嘉祥先生
- Dr Simon Kwok, JP & Dr Eleanor Kwok, BBS
- Mr Kwong Chun Chung
- 鄭士度先生
- Dr Kwong Wai Man
- Ms Lai Ching Kwok
- 賴壽年先生
- 黎錫強先生
- 藍志明先生
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- Ms Lam Ling
- Mr Lam Yin Sang
- Mr Anthony Lau
- Madam Lau Fun
- Dr Paul Lau Wai Keen
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- Mr & Mrs Dominic K N Lee
- Ms Joan Lee Pui Yuk
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- Ms Rita Low Wai Ling
- Mr Christopher Lum Chor Ming
- Mrs Anne Marden, BBS MBE JP
- The Late Mr Ng Kam Choi
- 吳美好女士
- Ms Ng Siu Man
- Prof Steven Ngai Sek Yum
- Mr Raymond Pao
- Mr Sham Mau Kwong
- Mrs Kitty Siu, MBE JP
- Ms Siu Wai Ling
- Mr Howard So Hon Por
- 孫梓樂、孫楚翹、孫楚穎
- Dr Ricky Szeto Wing Fu
- Mr Tam Ka Pui
- Dr Philip Tam Yun Ki
- Miss Maria Tong Sheung Ling
- Mr Tse Siu Kwong
- Mr Bernard Tsui Wai Hung
- Ms Wong Chi Kan
- Mrs Mona Wong
- Mr Wong Po Hing & Ms Lee Wai Fong
- Mr Wong Po Lam
- Mr Vincent C M Wong
- Mr Alexander Woo
- Mr Alec Yang Ming Lik

- Dr Serena Yang
- 楊奕成先生
- Mr Yeung Chia Tung & Mrs Yeung Wai Yin Chun
- Mr Max Yeung
- Mr Patrick Yeung Wai Tim
- Prof Rosie Young, GBS CBE JP
- Ms Karen Yu
- Mr Anders Yuen Chi Man

Organizations

- Rev David Ullrich & Volunteer Group
- Advance Caterers Ltd
- AMTD Financial Planning Ltd
- Baby-Kingdom.com Ltd
- Bandan Enterprises Ltd
- Bank of China (HK) Ltd
- Beat Drugs Fund Association
- Catholic Church Lenten Campaign Organizing Committee
- Centre for Advancement of Chinese Language Education and Research, The University of Hong Kong
- China Everbright Charitable Foundation Company Limited
- Chivas Corporation Ltd
- Committee on Home-School Co-operation (Education Bureau)
- Constitutional & Mainland Affairs Bureau
- Correctional Services Department
- Coulter Ltd
- Council for the AIDS Trust Fund
- Crest Interior
- Daniel & Co
- Diocesan Lenten Collection Allocation Committee
- District Councils of 18 Districts
- Dr Ip Yee Charitable Trust
- ECO Professional Sound and Production Ltd
- Education Bureau
- Environment and Conservation Fund
- Environmental Protection Department
- Equal Opportunities Commission
- Friends of Caritas
- Fuji Xerox (Hong Kong) Limited
- Hong Kong Airlines Ltd

- Hong Kong Association of Professionals and Psychologists for Children and Youth (HAPPY)
- Hong Kong Bank Foundation
- Hong Kong Express Airways Ltd
- Hong Kong Housing Authority
- Hongkong & Shanghai Banking Corporation Ltd
- Hong Kong Trade Development Council
- Hope Education Foundation Limited
- Industrial & Commercial Bank of China (Asia)
- Johnson & Johnson Asia Pacific Contributions Fund
- Johnson & Johnson (Hong Kong) Ltd
- Kado Development Ltd
- Keswick Foundation Ltd
- Kowloon Motor Bus (1933) Ltd
- Kung Kao Po
- Labour & Welfare Bureau
- Lee Hysan Foundation
- Leisure & Cultural Services Department
- Leung, Tam & Wong Solicitors
- Li Ka Shing Foundation
- Li Po Chun Charitable Trust Fund
- LIFETIME Learning Centre
- Logitoys Asia Ltd
- Lyttelton Enterprises Ltd
- Marks & Spencer (Asia Pacific) Ltd
- Ming Oi Foundation Fund
- Multiway Industries (HK) Ltd
- Okia Optical Company Limited
- Parsons Music
- Pioneer (HK) Ltd
- Prince Jewellery & Watch Co
- Quality Education Fund
- Queen Elizabeth Foundation for the Mentally Handicapped
- Rockreef Investment Ltd
- Sammo Hung Charity Fund Ltd
- School of Grand Jete
- Scout Association of Hong Kong
- Scout Association of Hong Kong, The Friends of Scouting
- S K Yee Fund for the Disabled
- S K Yee Medical Foundation
- Social Welfare Department

- Southern District Healthy & Safe Association Ltd
- Ss Peter & Paul Parish
- St John Ambulance Association
- St Paul's Convent School Secondary Section
- St Peter's Parish
- Standard Chartered Bank (Hong Kong) Ltd
- TECHNIC Employment Service Centre Ltd
- The Chinese University of Hong Kong
- The Community Chest of Hong Kong
- The Government of the Hong Kong Special Administrative Region
- The Hong Kong Council of Social Service
- The Hong Kong Girl Guides Association
- The Hong Kong Institute of Education
- The Hong Kong Jockey Club Charities Trust
- The Incorporated Trustees of the Zoroastrian Charity Funds of Hongkong, Canton and Macao
- The Lotteries Fund
- The Peninsula Hong Kong
- The Sir Robert Ho Tung Charitable Fund
- Tin Ka Ping Foundation
- Tipau Hong Kong Ltd
- Variety the Children's Charity of Hong Kong – Tent 88
- Vitaland Service Ltd
- Western District Police Community & Relations Office
- Westpex Ltd
- Wong Chuk Hang Police Academy
- World Wide Life Fund
- Yang Memorial Methodist Social Service
- Yiu Nam Investment Ltd
- Youth Outreach
- Yuen Long District Police Community Relations Office
- Local and overseas donors who support the Foster Parents Programme and the improvement of elementary education for mainland children
- Local and overseas donors who support the projects for the betterment of the mainland rural people
- Members of the Council of Caritas – Hong Kong, and its Board of Management, Finance Committee and Divisional Committees
- The many volunteers and staff of Caritas – Hong Kong who contribute to the implementation of all Caritas programmes

